

NF Quality Improvement Incentive (QII) Updates

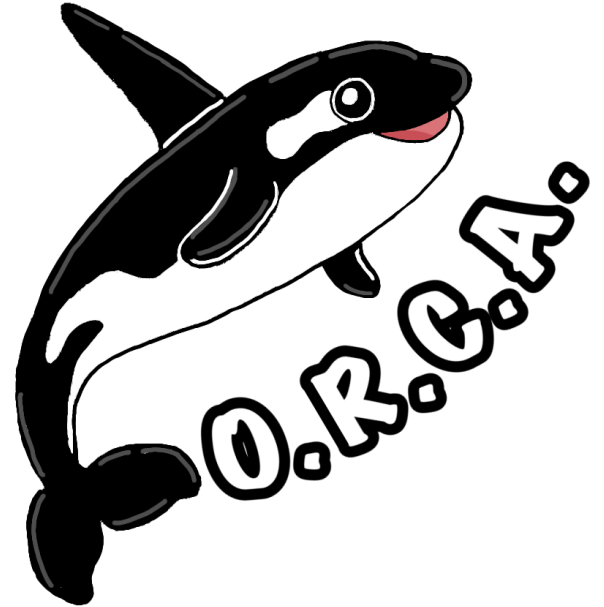
Presentation to Utah Healthcare Association Fall Conference

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ORCA

Office of Reimbursement, Coordinated Care, and Audit

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NF QII Updates

- Reminders
- Current Program
- Updates-SFY 2026
- Feedback
- Next Steps
- Summary

QII Reminders- SFY 2025 changes

State Plan, Attachment 4.19-D Amendment July 1, 2024 (SFY 2025) effective date.

- *In order for a facility to qualify for any Quality Improvement Incentive or Initiative in Subsections (1) or (2) or (3) the facility must:*
 - *submit all required documentation*
 - *clearly mark and organize all supporting documentation to facilitate review by Department staff;*
 - ***submit one application per email with one PDF attachment as follows:***
 - ***Page 1 is the application form***
 - ***Page 2 and thereafter contains all relevant supporting documentation***
 - ***The PDF may not exceed 12 pages for QII(1) and (3);***
 - *submit the completed and accurate application form and all supporting documentation for that incentive or initiative via email, to qii@utah.gov, no later than May 31st of each year.*
- Under section (1)(a) which is the QII(1), there will be an update by adding subsection (vi) which will read: A facility that receives **more than one** substandard quality of care in F, H, I, J, K, or L in the incentive period is ineligible for reimbursement under this incentive.

QII 2 from 7/1/2024 through 10/01/2024

- Received 17 emails with applications
- 17 applications have been approved and paid
- 7 rejection emails sent (included 11 applications)
 - 4 had more than one application (see previous slide)
 - 2 matching invoice was missing
 - 1 missing NPI
- \$189,299 paid so far
- Average turn around time is 3 days



I CANNOT SAY WHETHER THINGS
WILL GET BETTER IF WE
CHANGE; WHAT I CAN SAY IS
THEY MUST CHANGE IF THEY
ARE TO GET BETTER.



GEORG C. LICHTENBERG

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QII(1)	QII(2)	QII(3)
<p>Current Requirements:</p> <p>Current Pool: \$1,000,000</p> <ul style="list-style-type: none"> ● Application <ul style="list-style-type: none"> ○ Boxes checked ○ NPI/Facility/Admin ○ Signature/Date ● No IJ ● Substandard Quality (50%) ● Meaningful QI <ul style="list-style-type: none"> ○ Family/residents ● 4 quarterly surveys from 3rd party <ul style="list-style-type: none"> ○ Description of measures ○ Plan of correction ● Culture change <ul style="list-style-type: none"> ○ Example of culture change ● Employee satisfaction program 	<p>Current Requirements:</p> <p>Current Pool: \$4,257,900</p> <ul style="list-style-type: none"> ● Application: <ul style="list-style-type: none"> ○ Boxes checked ○ NPI/Facility/Admin ○ Signature/Date ● Spreadsheet ● Proof of Payment (check, receipt, etc.) ● Orderly and reviewable package 	<p>Current Requirements:</p> <p>Current Pool: QII2 unspent</p> <ul style="list-style-type: none"> ● Application: <ul style="list-style-type: none"> ○ Boxes checked ○ NPI/Facility/Admin ○ Signature/Date ● Qualify 100% for QII1 ● Resident choice program <ul style="list-style-type: none"> ○ Narrative explanation ○ Documentation (forms, signs, etc. demonstrating implementation)

Updates QII(1)

Pool: \$0

- Shift \$1,000,000 pool to
 - QII2 = \$724,100 
 - QII3 = \$275,900 
- Remove QII(1) but transfer requirements of 4 quarterly surveys (description of measures and plan of correction) to QII(3)

Updates QII(1)

Reasoning:

- Intent of QII(1) has been diminished over time
- Several facilities' applications are rejected annually (despite having good quality or strong plans) while some are approved for "checking boxes" despite a weak plan or copy and paste year over year
- Moves the money to areas having more benefit to the resident

Updates QII(2) (New QII(1))

Pool: \$5,000,000 (\$4,275,900 + \$724,100)

- Same application and requirements as the current program (application, proof of payment, etc.)
- Allow facilities to maximize amount in additional areas (* = new)
 - Software
 - RLE
 - *HVAC
 - *Vans
 - *Bathing
- Allow only 4 approved applications per facility per period
 - 4 emails with one PDF each

Updates QII(2) (New QII(1))

Reasoning:

- Cost of QII2 items has increased substantially (vans, HVAC, electronics, flooring, lifts, software, etc.)
- Fewer applications = fewer rejections
- Allows more opportunity to maximize in more expensive areas
 - Compared to submitting multiple applications for small amounts
- More resources directly to resident areas

Updates QII(3) (New QII(2))

Pool: QII2 unspent + \$275,900

- Application process is the same but some updates
 - No IJ and no more than 1 SQC (1 = 50% reduction)
 - At least one approved QII2 application
 - 4 quarterly surveys from 3rd party (this was moved from QII1)(50%)
 - Description of measures
 - **Distinct** plan of correction for each item rated below industry average **for each quarter** (a summary for all 4 quarters has been, but will no longer be accepted)
 - Resident choice program (meals, bath, arise and bedtime)(50%)
 - Narrative
 - Documentation (forms, signs, etc.)

Updates QII(3) (New QII(2))

Reasoning:

- Guarantees some monies in QII(3)
- Maintains the integrity of facilities meeting certain quality requirements to qualify

Quality is never an accident.
It is always the **result**
of **intelligent effort.**

– *John Ruskin*



Next Steps

- Receive industry feedback by **10/11/2024**
 - **qii@utah.gov**
- Process any feedback
- State Plan process submit to CMS by 1/1 - hopefully earlier, RAI, etc.
- Full Industry training Spring UHCA conference
- Execute updated program on July 1, 2025 (SFY 2026)
- **This all will be reliant on CMS approval of a SPA**

Summary

- QII1
 - Remove
 - Shift funds and some requirements to QII2 and QII3
- QII2 (New QII(1))
 - Increase pool to \$5,000,000
 - Increase to max amount HVAC, Vans, & Bathing
 - Max of 4 approved applications per period

Summary continued

- QII3 (New QII(2))
 - Increase pool by \$275,900
 - At least one approved QII2 application
 - 4 quarterly surveys from 3rd party (50%)
 - Description of measures and **distinct** plan of correction for each item rated below industry average for each quarter
 - Resident choice program (50%)
 - Narrative explanation
 - Documentation (forms, signs, etc. demonstrating implementation)
 - Meals, bath, awake and go to sleep times.

QII(1)	QII(2)	QII(3)
<p>Proposed: Pool: \$0</p> <ul style="list-style-type: none"> ● Shift \$1,000,000 pool to <ul style="list-style-type: none"> ○ QII2 = \$724,100 ○ QII3 = \$275,900 ● Remove QII1 but transfer requirements of 4 quarterly surveys (description of measures and plan of correction) to QII(3) 	<p>Proposed: Pool: \$5,000,000 (\$4,275,900 + \$724,100)</p> <ul style="list-style-type: none"> ● Same application and requirements as the current program (application, proof of payment, etc.) ● Allow facilities to maximize in additional programs (* = new): <ul style="list-style-type: none"> ○ Software ○ PLE ○ *HVAC ○ *Vans ○ *Bathing ● Allow only 4 applications per facility per period <ul style="list-style-type: none"> ○ 4 emails with one PDF each 	<p>Proposed: Pool: QII2 unspent + 275,900</p> <ul style="list-style-type: none"> ● Application process same as before ● No IJ ● No more than 1 substandard quality of care in any survey or combination of surveys ● At least one approved QII2 application ● 4 quarterly surveys from 3rd party (50%) <ul style="list-style-type: none"> ○ Description of measures ○ Distinct Plan of correction for each item rated below industry average for each quarter ● Resident choice program (50%) <ul style="list-style-type: none"> ○ Narrative explanation ○ Documentation (forms, signs, etc. demonstrating implementation ○ Meals, bath, awake and go to sleep

Reminder

This new process will only be implemented upon CMS approval of the State Plan Amendment.

Thank You Questions?

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