

ICF/IID Quality Improvement Incentive (QII) Updates

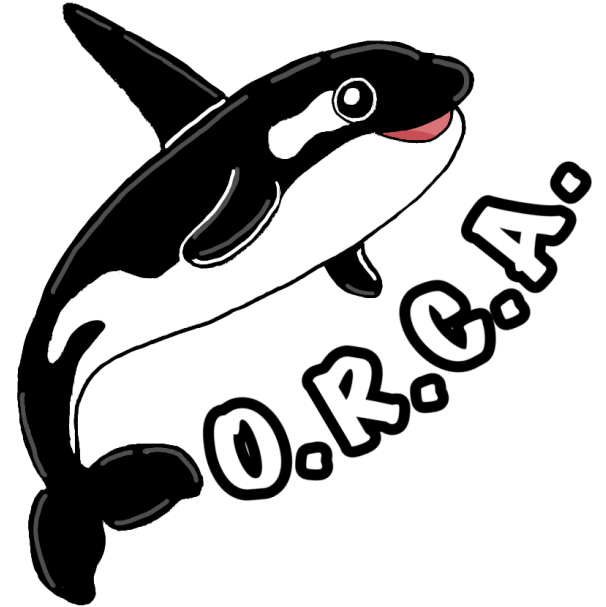
Presentation to Utah Healthcare Association Fall Conference

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ORCA

Office of Reimbursement, Coordinated Care, and Audit

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- Ed Deinert - Rates/UPL/QII
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ICF/IID QII Updates

- Update on rates
- Current Program
- Updates-SFY 2026
- Feedback
- Next Steps
- Summary



I CANNOT SAY WHETHER THINGS
WILL GET BETTER IF WE
CHANGE; WHAT I CAN SAY IS
THEY MUST CHANGE IF THEY
ARE TO GET BETTER.

GEORG C. LICHTENBERG

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		SFY 2023	SFY 2024	SFY 2025	SFY 2026
Max beds (max of 50 per provider)		425	372	213	166
Q12 Per bed Potential		\$2,117.65	\$2,601.34	\$4,543.19	\$5,829.52
	Max Beds	Potential	Potential	Potential	Potential
North Side Center (Zion Intermediate Care-North)	12	\$25,411.76	\$31,216.13	\$54,518.31	\$69,954.22
Medallion Supported Living - Lehi	15	\$31,764.71	\$39,020.16	\$68,147.89	\$87,442.77
Medallion Supported Living - Payson	16	\$33,882.35	\$41,621.51	\$72,691.08	\$93,272.29
Medallion Supported Living - Springville	16	\$33,882.35	\$41,621.51	\$72,691.08	\$93,272.29
West Side Center (Zion Intermediate Care-West)	16	\$33,882.35	\$41,621.51	\$72,691.08	\$93,272.29
Hidden Hollow Care Center	29	\$74,117.65	\$75,438.98	0	0
Provo Care Center	32	\$74,117.65	\$83,243.01	0	0
Medallion Manor Inc	41	\$86,823.53	\$106,655.11	\$186,270.89	\$239,010.24
Tophams Tiny Tots	41	\$86,823.53	0	0	0
Mesa Vista	47	\$105,882.35	\$122,263.17	\$213,530.05	0
Lindon Care and Training Cntr	48	\$101,647.06	\$124,864.52	0	0
West Jordan Care Center	50	\$105,882.35	\$130,067.20	\$227,159.62	\$291,475.90
Wide Horizons Intermediate Care Facility	50	\$105,882.35	\$130,067.20	0	0

QII(1)	QII(2)	QII(2)(ii)
<p>Current Requirements:</p> <p>Current Pool: \$200,000</p> <ul style="list-style-type: none"> ● Application <ul style="list-style-type: none"> ○ Boxes checked ○ NPI/Facility/Admin ○ Signature/Date ● No IJ ● Condition Level (50%-0%) ● Meaningful QI <ul style="list-style-type: none"> ○ Family/residents ● 4 quarterly surveys from 3rd party <ul style="list-style-type: none"> ○ Description of measures ○ Plan of correction ● Employee satisfaction program 	<p>Current Requirements:</p> <p>Current Pool: \$967,700</p> <ul style="list-style-type: none"> ● Application: <ul style="list-style-type: none"> ○ Boxes checked ○ NPI/Facility/Admin ○ Signature/Date ● Proposal of two programs (Quarter 1) <ul style="list-style-type: none"> ○ employment/vocational/ life skills ○ work assessment ○ community integration ○ staff education (resident rights) ○ COVID-19 Vaccination ● Quarterly detailed execution of the programs (Quarter 2, 3 & 4) 	<p>Current Requirements:</p> <p>Current Pool: QII2 unspent</p> <ul style="list-style-type: none"> ● Qualify 100% for QII2 ● No IJ ● No condition Level

Updates QII(1)

Pool: \$0

- Shift \$200,000 pool to QII(2)(ii)
- Remove QII(1) but transfer requirements of 4 quarterly surveys (description of measures and plan of correction) to QII(2)(ii)

Updates QII(1)

Reasoning:

- Intent of QII(1) has been diminished over time
- Several facilities' applications are rejected annually (despite having good quality or strong plans) while some are approved for "checking boxes" despite a weak plan or copy and paste year over year
- Moves the money to areas having more benefit to the resident

Updates QII(2) (New QII(1))

Pool: \$967,700

Application and proof of payment for items purchased from July 1 of one year prior to the current SFY through May 31 of the current SFY -

- Min (minimum 50% of eligible pool)
 - Resident life enhancing devices*
- 50% of max
 - Vehicles, Bathing systems, HVAC and Dining
- Max of 4 approved applications per facility per period
 - 4 emails with one PDF each

Updates QII(2) (New QII(1))

*Resident life enhancement may include-

- *Individual Supported Employment/Day Support coach from an independent 3rd party.*
- *Activities (durable equipment for group or individual activities not including general activity items such as craft supplies).*
- Telecommunication enhancements primarily for resident use. This may include landlines, wireless telephones, voicemail and push to talk devices. Overhead paging, if any, must be reduced.
- Wander management systems and resident security enhancement devices (e.g. cameras, access control systems, access doors, etc.).
- Computers and game consoles for resident use (includes TVs and personal music systems).
- Garden enhancements (resident fruit/vegetable gardens - materials/tools for such - not landscaping/maintenance).
- Furniture enhancements for residents (includes mattresses, bedspreads, comforters but not blankets or sheets).
- Wheelchair washers.
- Automatic doors.
- Flooring enhancements.
- Automatic Electronic Defibrillators (AED devices).
- Energy efficient windows for resident areas with a U-factor rating of 0.35 or less.
- Exercise equipment for group fitness classes (e.g., weights, exercise balls, exercise bikes, etc.).
- Environmental management programs (e.g. water management programs, disinfectant fogger, etc.).
- Fall-reduction beds.

Updates QII(2) (New QII(1))

- Resident bathing improvements may be one or more of the following:
 - A new side-entry bathing system that allows the resident to enter the bathing system without having to step over or be lifted into the bathing area;
 - Heat lamps or warmers (e.g. blanket or towel);
 - Bariatric equipment (e.g. shower chair, shower gurney; and
 - General improvements to the resident bathing/shower area(s).
- Purchase or make improvements to vehicles and vehicle equipment for resident which may include:
 - Wheelchair lift
 - Maintenance

Updates QII(2) (New QII(1))

- Purchase a new or enhance existing heating, ventilating, and air conditioning (HVAC) which may include:
 - Window mount air conditioner
 - Individual thermostats
 - Boiler
 - Central air conditioning
- Improve the residents' dining experience which may include:
 - Meal ordering
 - Dining times or hours
 - Atmosphere
 - More food choices
 - Dishes
 - Tables that raise and lower

Updates QII(2) (New QII(1))

Reasoning:

- Greater emphasis on resident care and benefit. (resident life enhancement, vehicles, HVAC, bathing, dining)
- Fewer applications = fewer rejections
- Allows opportunity to maximize in expensive areas
- More resources directly to resident areas

Updates QII(2)(ii) (New QII(2))

Pool: QII2 unspent + \$200,000 (from old QI(1))

- Application process
- No IJ and no more than 1 Condition Level (1 = 50% reduction)
- At least one approved QII2 application
- Substantial community integration program* (75%)
- 4 quarterly surveys from 3rd party (25%) (this was moved from QII1)
 - Description of measures
 - **Distinct** plan of correction for each item rated below industry average **for each quarter** (a summary for all 4 quarters has been, but will no longer be accepted)

Updates QII(2)(ii) (New QII(2))

- Substantial community integration program*
(75%)
 - Employment or vocational opportunities (where appropriate)
 - Individualized activities documented for each individual
 - Resources used to implement the program (including use of staff)

Updates QII(2)(ii) (New QII(2))

Reasoning:

- Guarantees money in QII(2)
- Maintains the integrity of facilities meeting certain quality requirements to qualify

Quality is never an accident.
It is always the **result**
of **intelligent effort**.

– *John Ruskin*



Next Steps

- Receive industry feedback by **10/11/2024**
 - **qii@utah.gov**
- Process any feedback
- State Plan process submit to CMS by 1/1 - hopefully earlier, RAI, etc.
- Full Industry training Spring UHCA conference
- Execute updated program on July 1, 2025 (SFY 2026)
- **This all will be reliant on CMS approval of a SPA**

Summary

- QII1
 - Remove
 - Shift funds and some requirements to QII2(ii)
- QII2 (New QII(1))
 - Purchased items- Vehicles, Bathing systems, HVAC, Dining & Resident life enhancing devices
 - Max of 4 approved applications per period

Summary continued

- QII2(ii) (New QII(2))
 - Increase pool by \$200,000
 - At least one approved QII1 application
 - Substantial community integration program (75%)
 - 4 quarterly surveys from 3rd party (25%)
 - Description of measures and **distinct** plan of correction for each item rated below industry average for each quarter

QII(1)	QII(2)	QII(2)(ii)
<p>Proposed: Pool: \$0</p> <ul style="list-style-type: none"> ● Shift \$200,000 pool to QII2(ii) ● Remove QII1 but transfer requirements of 4 quarterly surveys (description of measures and plan of correction) to QII(2ii) 	<p>Proposed: QII(1) Pool: \$967,700</p> <p>Application:</p> <ul style="list-style-type: none"> ○ Boxes checked ○ NPI/Facility/Admin ○ Signature/Date ● Purchased items - <ul style="list-style-type: none"> ○ Min (minimum 50% of eligible pool) <ul style="list-style-type: none"> ▪ Resident life enhancement* (Individual Supported Employment/Day Support coach from independent 3rd party) ○ 50% of max <ul style="list-style-type: none"> ▪ Vehicles ▪ Bathing systems ▪ HVAC ▪ Dining ● Spreadsheet ● Proof of Payment (check, receipt, etc.) ● Orderly and reviewable package ● Allow only 4 applications per facility per period <ul style="list-style-type: none"> ○ 4 emails with one PDF each 	<p>Proposed: QII(2) Pool: QII2 unspent + \$200,000</p> <ul style="list-style-type: none"> ● Application <ul style="list-style-type: none"> ○ Boxes checked ○ NPI/Facility/Admin ○ Signature/Date ● At least one approved QII2 application ● No IJ ● Condition Level (50%-0%) ● Substantial community integration program (75%) <ul style="list-style-type: none"> ○ Employment or vocational opportunities (where appropriate) ○ Individualized activities documented for each individual ○ Resources used to implement the program (including use of staff) ● 4 quarterly surveys from 3rd party (25%) <ul style="list-style-type: none"> ○ Description of measures ○ Distinct plan of correction for each item rated below industry average for each quarter

Reminder

This new process will only be implemented upon CMS approval of the State Plan Amendment.

Thank You Questions?

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