



### Medicaid Point of Sale Conversion / Black-Out Dates

On December 28, 2011, Utah Medicaid will convert its existing pharmacy point of sale system over to a new point of sale system designed by Goold Health Systems. System programmers will require two (2) days for the process of conversion to be complete. No claims will be processed on December 28<sup>th</sup> and 29<sup>th</sup> 2011. Consequently, pharmacies will need to utilize their “downtime” procedures to process Medicaid prescriptions during that time. The new system will be brought up for prescription claims processing on December 30, 2011.

Emergency medications requiring a prior authorization must be processed under the 72-hour emergency supply rules. The policy states, “Some medications that require PA may be provided in a medical emergency before authorization is obtained from Medicaid. When a medical emergency occurs, and a medication requiring a PA is required, pharmacy providers may provide up to a 72-hour supply of the medication. When contacted, Medicaid will issue an authorization for the 72-hour supply of the medication on the next business day. All subsequent quantities must meet all PA requirements for the medication. It is the responsibility of the medication prescriber to provide the necessary documentation.”

Utah Medicaid will also allow early refills of medications from December 16<sup>th</sup> through December 27<sup>th</sup>. This will allow a 4-5 day early fill option. This information is being sent to all Medicaid clients.

Utah Medicaid recognizes that this represents an unusual inconvenience in downtime. We ask for your patience and indulgence during this conversion process. We sincerely acknowledge your assistance with this endeavor and gratefully recognize all that you do to serve Medicaid patients.

### Utah Medicaid to enforce CMS NPI Mandate effective December 12, 2011

In March 2011, the Centers for Medicare and Medicaid (CMS) mandated that any medical practitioner prescribing for a Medicaid patient must be known to Medicaid in order for Medicaid to pay the cost of the prescription. This mandate applies to all practitioners (supervisory and midlevel) who prescribe to Medicaid clients with the intent of billing Medicaid for those medical services and prescriptions.

Previously, Utah Medicaid sent out notification to Utah Medicaid Providers and Prescribers that enforcement of the CMS mandate would begin on **November 15, 2011**. Notification was provided in *The Medicaid Information Bulletin June 2011 and November 2011* and *The Utah State Medicaid DUR Amber Sheet Volume 19, November 2011*. In each communication, all pharmacies, providers and prescribers who provide medical services to patients enrolled in Medicaid were encouraged to complete the necessary paperwork to comply with the CMS mandate. In addition you were notified that pharmacy claims submitted without an NPI of the prescribing practitioner being enrolled in Medicaid would be denied payment of that claim.

**The implementation date for this CMS mandate has been delayed until December 12, 2011 because there were so many providers who had not provided Utah Medicaid with their NPIs. However, effective December 12, 2011 there will be no further opportunity beyond this date to extend enforcement.**

Please be advised that effective **December 12, 2011** all medical practitioners who prescribe for Utah Medicaid clients must be enrolled as a limited or standard provider to allow the practitioners’ National Provider Identifier (NPI) to be known to Medicaid. **Effective December 12, 2011, any**

**pharmacy claim submitted without the prescriber's Utah Medicaid enrolled NPI will be denied for payment.** There will be no further opportunity for delaying implementation of the CMS mandate.

A medical practitioner who orders, refers, or prescribes for a Medicaid client, but does not wish to provide any other Medicaid services, may enroll through a “fast track” process to become a limited provider by accessing enrollment forms on the Medicaid website at <http://health.utah.gov/medicaid> and clicking on [Ordering/Referring/Prescribing Enrollment](#).

Your help and cooperation in assuring your patient can receive the prescription you have authorized is appreciated. For more information, please call Provider Enrollment at 1-801-538-6155, or toll-free 1-800-662-9651 (option 3 then 4).