

Medical Assistance Recipients and the Clinical Health Information Exchange (cHIE) **FREQUENTLY ASKED QUESTIONS**

What is the cHIE?

The Utah Clinical Health Information Exchange (cHIE) is an electronic system that gathers your medical history from participating cHIE healthcare providers. The cHIE provides a safe place for your healthcare providers to securely share your medical information.

The cHIE allows your healthcare providers to instantly know what prescriptions you are taking, whether you have been diagnosed with a chronic illness, if you have had an allergic reaction to a medication, what immunizations you have had and more.

Who has access to the cHIE?

Only authorized healthcare professionals can access your information and only for treatment purposes. Healthcare professionals include hospitals, private physician practices, pharmacies, labs, imaging centers, and other healthcare entities.

Will my medical information be on the cHIE?

State law requires that Medical Assistance (Medicaid, CHIP, UPP, and PCN) recipients be enrolled in the cHIE. Beginning September 1, 2012, your consent status in the cHIE will be set to PARTICIPATE and will remain in effect for five years or until age 18 for minors. You have the right to not participate in the cHIE or to change your consent status at any time. You may also choose to give limited consent, which allows access to your medical records to healthcare professionals only in an emergency or for one particular medical visit.

How do I change my consent status?

You have the right to change your consent status to NOT PARTICIPATE in the cHIE at any time. There are two ways to change your consent status:

1. **Online:** Visit the mycHIE website at www.mychie.org. Please note that this website redirects you to uhin.org. Scroll to the bottom of the webpage and under the “RESOURCES” column, click on the “For Patients” link. This will take you to the Patient Health Information webpage. On this page, you will find the link to the “Changing Participation form.” Click on the link to access the form and follow the instructions to change your consent status.
2. **Contact your healthcare provider:** You can also request your healthcare provider’s assistance in changing your consent status. Simply inform your doctor’s office that you would like to change your consent status for the cHIE, and they will be able to submit the necessary form to the cHIE on your behalf.

If you have any questions about the form or need assistance in changing your consent status, please call 1-877-693-3071.

What does the cHIE cost?

Patient participation in the cHIE is FREE.

How will my medical information be protected?

Federal law protects your medical information. Only authorized healthcare professionals who have a treatment relationship with you may access your medical information. All access to your cHIE medical history is logged. You can request an audit of access to your cHIE records at participating cHIE organizations.

If you are concerned about allowing healthcare professionals to access your information in this way, then you might consider changing your consent status to LIMITED or NOT PARTICIPATE.

**For more information or to opt out of cHIE participation,
visit www.mychie.org or talk to a healthcare provider.**