

Medical Care Advisory Committee

Minutes of January 19, 2023

Participants

Committee Members (via phone)

Michael Hales (Chair), Jennifer Marchant, Joey Hanna, Rachel Craig, Carlos Flores, Luis Rios, Muris Prses for Dale Ownby, Brian Mosen, Lisa Heaton, Dr. Robert Baird, Stephanie Burdick, Jennifer Strohecker, VACANT, Dr. Jennifer Brinton, Kim Dansie, Alan Ormsby, Cassidy Matthew, and Davis Moore

Committee Members Absent

Luis Rios, Gina Tuttle, and Michael Jensen

DHHS Staff (via phone)

Eric Grant, Brian Roach, Shandi Adamson, Melissa Aitken, Allison Allred, Josip Ambrenac, Tracy Barkley, Laura Belgique, Chris Boone, Neil Erickson, Jorge Fuentes, Cameron Gunderson, Matt Lund, Jennifer Meyer-Smart, Samantha Moore, Todd Neff, Jeff Nelson, Seyha Ros, Stephanie Saperstein, Michelle Smith, James Stamos, Greg Trollan, Emily Willis, Jennifer Wiser, Kolbi young, Sharon Steigerwalt, and Dorrie Reese

Guest (via phone)

Justin Allen, Ciriac Alvarez, Adrienne Brown, Jed Burton, Jill Chang, Daniel Cheung Nelson Clayton, Adam Cohen, William Cosgrove, Brian Currie, RyLee Curtis, Michael Deily, Rose Dunaway, Kevin Eastman, Jeannie Edens, Russ Elbel, Julie Ewing, Lynette Hansen, Geoff Harding, Kristy Hawkes, Allison Heffernan, Jeremy Hirschi, Michelle Jenson, Vicki Jessup, Kristeen Jones, Jesse Liddell, Rebecca Martinez, Donna McCormic, Noah Miterko, Elise Napper, Joni Nebeker, Andrea Nielson, Adam Osborne, David Petersen, Jennifer Radcliffe, Val Radmall, Karina Rasmussen, Destiny Rockwood, Leigha Rodak, Anita Sachs, Ken Schaecher, Caitlin Schneider, Randall Serr, Niru Singh, Stacy Stanford, Rachel Vasquez, Sherri Wittwer, Audry Wood, Todd Wood, and Emily Zheutlin.

Welcome New MCAC member: Carlos Flores:

Michael Hales welcomed new MCAC Member Carlos Flores-Consumer Representative for Medicaid Recipients

Approval of Minutes:

Rachel Craig made the motion to approve the December 15, 2022, MCAC minutes. Davis Moore seconded that motion. The group unanimously agreed.

Open and Public Meeting Act Annual Training:

Stephanie Saperstein discussed Open & Public Meeting Act Provisions

The document (link) which was presented is embedded in this document.

<https://medicaid.utah.gov/Open and Public Meetings Act>

Overview and Purpose of the MCAC & Discuss/Vote MCAC Bylaws:

Michael Hales gave an overview and purpose of the MCAC meeting and discussed and voted on MCAC bylaws.

Brian Monson made the motion to approve the changes to the MCAC Bylaws. Rachel Craig seconded that motion. The group unanimously agreed.

The document (link) which was presented is embedded in this document.

[https://medicaid.utah.gov/MCAC Bylaws](https://medicaid.utah.gov/MCAC%20Bylaws)

Public Hearing - 1115 Post Award Forum:

Laura Belgique discussed S.B 41: Integrated Behavioral Healthcare Services, and Long-Term Services & Supports Behaviorally Complex Individuals. Email: medicaid1115waiver@utah.gov

The documents (link) which were presented are embedded in this document.

[https://medicaid.utah.gov/January 2023 Public Forum](https://medicaid.utah.gov/January%202023%20Public%20Forum)

Director's Report:

Jennifer Strohecker gave an update on PRISM, Legislative Update, Medicaid Policies, SPAs, and Rules.

The document (link) which was presented is embedded in this document.

[https://medicaid.utah.gov/MCAC Monthly Directors update](https://medicaid.utah.gov/MCAC%20Monthly%20Directors%20update)

SPA's Rules:

[https://medicaid.utah.gov/MCAC SPA Summary](https://medicaid.utah.gov/MCAC%20SPA%20Summary)

[https://medicaid.utah.gov/MCAC Rule Summary](https://medicaid.utah.gov/MCAC%20Rule%20Summary)

Enrollment and Expansion Discussion:

Jeff Nelson gave an update on Public Health Emergency Unwinding. Dashboard-Feb 13, 2023

The documents (link) which were presented are embedded in this document.

[Medicaid Unwinding](#)

[https://medicaid.utah.gov/Medicaid December 2022 Enrollment Report](https://medicaid.utah.gov/Medicaid%20December%202022%20Enrollment%20Report)

Questions:

Russ Elbel asked about the DWS workload tracking. It was mentioned you can see those individuals transition to CHIP, or who has been referred to the ACA, what kind of outreach will the individual get if not being transitioned?

Jeff Nelson mentioned as in any case when the member is going to leave the Medicaid program, we would send that information to the health plans and notifying the member (at 10-day notice) before closing their account. Medicaid ineligible cases will be automatically transferred to the federal marketplace.

Stephanie Burdick asked can you walk us through how the state will resume charging spenddowns?

Jeff Nelson mentioned that there are two things that need to happen before we can charge a spenddown. 1) We must get past April 1st, that is when the requirement is officially over to keep cases open. 2) The member's case must be reviewed to ensure the spenddown amount is correct. The member's income may have changed over the time, or they might not be in the right program. They might be transitioning to full-service Medicaid where there is no cost, or even increasing the spenddown amount owed.

Michael Hales asked one of the provisions of the consolidated appropriations act was a requirement for the agency to continue receiving the enhanced federal participation that prior to you terminating someone from the roles that you must undertake a good faith effort to contact the individual using more than one modality. What processes do you have in place to ensure that you've used more than one modality?

Jeff Nelson mentioned that there is more guidance coming out from CMS on this. Example of a member who is not reachable. Let's say it's November, we are trying to do their renewal we realize that we can't complete it on our own, so we've reached out to them and mailed the information to them, the return mail comes back undeliverable, we do not have a phone number on file for them. That question has been raised to CMS, not yet been answered. We're not sure how this is going to be implemented but plan to use a second modality, likely a phone call for most, to connect with the member. (This only applies to those who would otherwise close due to returned mail going unopened.)

HEDIS and CAHPS Measures:

Greg Trollan discussed HEDIS and CAHPS measures.

The document (link) which was presented are embedded in this document.

[https://medicaid.utah.gov/Quality update](https://medicaid.utah.gov/Quality%20update)

Adjourn

Meeting was adjourned at 4:00pm. The next meeting is scheduled for February 16, 2023, at 2:00-4:00 p.m.

Reminder: This meeting is informal for legislative overview