New Tools for Providers from the PRISM Project
What is PRISM?

- PRISM: Provider Reimbursement Information System for Medicaid
- Medicaid is engaged in a multi-year project to replace the current Medicaid Management Information System (MMIS)
- PRISM is the new Medicaid system that will allow us to better serve providers and members
Overview: Tools for Providers

- New Medicaid Website (3/31/2014)
- Medicaid Member Card (7/1/2014)
- New Eligibility Lookup Tool for Providers (3/31/2014)
Key Features: Medicaid Website

- **User-friendly navigation by subject areas**
- **Enhanced “Search” capability powered by Google**
- **Medicaid A to Z**
- **Dedicated area just for providers**
- **Quick links feature on Provider page**
New Medicaid Member Card

- July 1st Medicaid members will no longer receive the color coded, full paper cards that show eligibility information.
- Wallet sized medical cards, consistent with other insurance providers, will list the member’s name, Medicaid ID number, and date of birth.

- Providers will need to verify identity with a picture ID.
- New cards will only be issued when card is lost or damaged and a new card is requested.
Eligibility Verification

• Eligibility should be verified before any service is provided
• Members have a phone number to check eligibility
  o In the near future, they will also have a web tool to check eligibility
• Providers have AccessNow and a new electronic Eligibility Lookup Tool located on our website

All benefits, claims, and eligibility contact information is on the back of the new card.
Eligibility Lookup Tool

Home: Health Care Providers>Eligibility>Eligibility Lookup Tool

Also available in Provider Quick Links on the Health Care Providers page
Key Features: Eligibility Lookup Tool

Enables providers to view:

- Member demographics
- Member eligibility (including the past 36 months)
- Eligibility for the next month (after benefit issuance which is 6 business days before the end of the month )
- Plan enrollment information
- Provider restrictions
- Patient co-pays
- TPL and other health insurance
These products are the first of many tools, with more to come in the future!

Please watch the MIB for further updates on PRISM Project releases.