

## How to Contact FlexCare

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### Highland Springs Office

Serving: Salt Lake, Utah, Summit,  
and Wasatch Counties.

4460 South Highland Drive, Ste 300  
Salt Lake City, UT 84124  
Office: 801.273.6366  
Fax: 801.424.6250

### Davis Office

Serving: Davis, Weber, Box Elder,  
Morgan, Tooele Counties.

1649 E 1400 S, Suite 150  
Clearfield, UT 84105  
Phone: 801.294.6747  
Fax: 801.294.6751



888.949.4864  
ValleyCares.com  
Let's deal with it together.

Case Management Provider for  
the New Choices Medicaid Waiver.



## What is the FlexCare Program?

In the year 2000, FlexCare pioneered the concept in Utah that later became the New Choices Waiver Program. We have helped over 2500 individuals successfully move back into community settings.

FlexCare RN and SSW case manager teams help people move out of nursing homes and maintain independence in the community by identifying resources and coordinating services to meet your individual needs and preferences.

We are the largest and most experienced case management provider in the state of Utah.

### Who is eligible?

FlexCare is open to Medicaid recipients who currently reside in a nursing home and meet the criteria for the New Choices Waiver Program.

FlexCare is also available to people living in assisted livings that meet the medical requirements for nursing home care, are able to qualify for Medicaid, and meet the criteria for New Choices Waiver Program.

FlexCare is available to provide services to you in Salt Lake, Davis, Weber, Morgan, Box Elder, Tooele, Utah, Wasatch, and Summit Counties.



## How does the Enrollment for FlexCare work?

1

Contact the New Choices Waiver for an application packet (nursing home staff or assisted living staff can assist with this).

2

In the application choose FlexCare as your case management provider.

3

A FlexCare nurse/social worker team will meet with you and your family or representative to complete a comprehensive assessment in order to determine your eligibility.

4

Once you are determined eligible, FlexCare will help you explore potential move-out options based on your preferences and medical needs to give you the greatest chance of success.

5

After a placement has been selected FlexCare will work with you to develop a plan of care with services that meet your assessed medical and safety needs.



## What does FlexCare Provide?

- SSWs to assist in obtaining services to help you build the kind of life you want for yourself.
- RNs to monitor and oversee your medical needs.
- Development of a comprehensive care plan based on your individual needs, goals, and resources.
- Coordination of services between you and your care providers.
- Monthly contact to assure quality of services and address any needed changes.
- Assistance with maintaining Medicaid, Medicare and Social Security benefits.
- Assistance with obtaining transportation to meet medical and non-medical needs.
- Advocacy and mediation services to help resolve problems that may arise.
- Coordination with providers for needed assistive technology
- Support and advice to help address your goals, issues, or concerns.
- FlexCare has provided superior case management since 2000 and we are still helping people live more independently today.
- FlexCare is your experienced and proven case management agency providing broad choices of services based on your needs, preferences, and resources.

