

Is Utah Medicaid able to accommodate rapid credentialing of providers due to COVID-19?

Yes. We have an expedited process in place for credentialing new providers. An application will need to be submitted using the PRISM online application process found at <https://medicaid.utah.gov/become-medicaid-provider/>. Once the application has been submitted, please email providerenroll@utah.gov with your request. You will need to include the application number, name of the individual, and NPI. Please include a detailed justification statement. If you are seeking a retro enrollment start date include the requested start date in the email request.

Can Utah Medicaid accommodate emergency enrollment of providers due to COVID 19?

If you have an emergency request please contact the Provider Enrollment Team at providerenroll@utah.gov. Please put COVID-19 as the subject line. Your request should include provider name, NPI, a detailed statement regarding the emergency request, and call back information. You will be contacted by a Provider Enrollment Team member with additional instructions.

In preparation for the June 29, 2020 update to the Provider Enrollment component of PRISM, the system will be unavailable between May 14 and June 28, 2020. Medicaid is unable to accept any new provider enrollment applications or modifications during this period. We will; however, accept enrollments or modifications related to the COVID-19 pandemic. Email debiwalker@utah.gov or sdmoore@utah.gov for instructions during the dates above.

For the duration of the national emergency, Utah Medicaid has taken the following actions as allowed by the Utah 1135 Waiver:

- The following requirements are temporarily waived:
 - Application fees pursuant to 42 CFR §455.460;
 - Criminal background checks associated with fingerprint-based Criminal Background Checks pursuant to 42 C.F.R §455.434;
 - Site visits pursuant to 42 C.F.R §455.432;
 - Screening levels pursuant to 42 CFR §424.518;
 - In-state/territory licensure requirements 42 C.F.R §455.412;

- Disclosures and disclosure statements pursuant to 42 CFR §455.104
- **Revalidation/Re-credentialing** – Utah Medicaid will temporarily cease the revalidation of and waive provider renewal requirements during this state of emergency.
- **Site visits** – Utah Medicaid will waive requirements for site visits designated as 'moderate' or 'high' categorical risks to the Medicaid program.
- **Out-of-state Providers** – Utah Medicaid will temporarily waive requirements that out-of-state providers be licensed in Utah when they are licensed by another state Medicaid agency or by Medicare. If a provider is enrolled with another state's Medicaid program.

Provider Payments in Alternative Settings

Is Utah Medicaid able to accommodate alternate settings due to COVID-19?

Utah Medicaid will allow providers to receive payments for services provided to Medicaid members in alternative physical settings, such as mobile testing sites, temporary shelters or other care facilities, including but not limited to, commandeered hotels, other places of temporary residence, and other facilities that are suitable for use as places of temporary residence or medical facilities as necessary for quarantining, isolating or treating individuals who test positive for COVID-19 or who have had a high risk exposure.