Targeted Adult Medicaid (TAM) Overview

September 2022





- House Bill 437 of 2016 directed the Department of Health to expand coverage for three new eligibility groups of adults without dependent children
- The 1115 Demonstration to expand coverage to these new groups was approved by the Centers for Medicare and Medicaid Services (CMS)
- Effective date was November 1, 2017
- 9,577 adults are currently covered

TAM Overview



Group 1- Chronically Homeless

A. Has a diagnosable substance use disorder, serious mental illness, developmental disability, post-traumatic stress disorder, cognitive impairments or chronic physical illness or disability, and who:

- Continuously homeless for at least 12 months or on at least four separate occasions in the last three years (totaling at least 12 months), OR
- Is living or residing in a place not meant for human habitation, a safe haven or in an emergency shelter for six months within a 12 month period, OR
- Currently living in supportive housing and previously met the definition of chronically homeless above.

B. Is a victim of domestic violence who is residing in a place not meant for human habitation, a safe haven or in an emergency shelter.



Group 2- Involved in the Justice System and Needing Substance Use or Mental Health Treatment

- Complied with and substantially completed a substance use disorder treatment program while incarcerated
- Is court ordered to receive substance abuse or mental health treatment through a district or tribal court
- Is currently involved in a drug or mental health court
- On probation or parole with a serious mental illness or substance use disorder
- Discharged from the Utah State Hospital after being admitted to the civil unit due to a criminal charge, or to the forensic unit due to a criminal offense



Group 3- Individuals Needing Treatment

- Receiving General Assistance from the Department of Workforce Services (DWS) and has a diagnosed substance use disorder or mental health disorder
- Discharged from the Utah State Hospital after being civilly committed



Open Enrollment

- The approved 1115 Demonstration amendment gives the Department of Health and Human Services (DHHS) the ability to open and close enrollment in any of the waiver subcategories
- Currently all subcategories in Eligibility Groups: 1 (Chronically Homeless), 2 (Justice Involved), and 3 (Individuals Needing Treatment) are open and will remain open until further notice



- Submit an application
- Meet basic eligibility requirements, such as:
 - residency
 - o citizenship/non-citizen
 - o SSN
 - applying for other benefits
 - between the ages of 19 and 64
- No resource (assets) test



- No countable income after the 5% disregard
 - \$57 per month for household size of 1
 - \$77 per month for household size of 2 (individual + spouse)
- No dependent children under the age of 19
- Meet the criteria of one of the following groups:
 - Chronically Homeless
 - Justice Involved
 - o Individuals Needing Treatment



Certification Period

- 12-month continuous eligibility, unless:
 - Turns age 65,
 - Moves out of state,
 - Fails to apply for other benefits,
 - Becomes institutionalized (suspension of benefits), or
 - Is determined eligible for a higher priority Medicaid program.



Hierarchy of Programs

- Not eligible for TAM if eligible for other Medicaid programs (examples include):
 - Parent Caretaker Relative
 - Pregnant Woman
 - Former Foster Care
- If eligible for TAM, not eligible for:
 - Adult Expansion
 - Medically Needy (Spenddown)
 - Refugee Medicaid

42A 07/2020

State of Utah Department of Health





Targeted Adult Medicaid Chronically Homeless

This form is to be completed by an individual working at the shelter or agency and who has knowledge of the applicant's situation. Applicant's Name: SSN (optional) or DOB: eREP Case # (optional): Name of Shelter or Agency: Check all that apply 1. Has the individual lived or resided in a place not meant for human habitation, in a safe haven, or in an emergency shelter for the past 12 months, or on at least 4 separate occasions, totaling at least 12 months, in the last 3 years, and has a diagnosable substance use disorder, serious mental illness, developmental disability, post-traumatic stress disorder, cognitive impairments resulting from a brain injury, or a chronic physical illness or disability? 2. Has the individual lived or resided in a place not meant for human habitation. in a safe haven, or in an emergency shelter for a period of 6 months within the past 12 months, and has a diagnosable substance use or serious mental health disorder? Yes □ No □ 3. Has the individual been a victim of domestic violence and is residing in a place not meant for human habitation, a safe haven or in an emergency shelter? Yes ■ No ■ 4. Is the individual currently living in supportive housing, and has previously met one of the conditions in 1-3 above? Yes □ No □ Form completed by: under penalty of perjury and/or fraud, certify that the information/answers I have given on this form are complete and correct to the best of my knowledge. I understand I can be penalized by law if I commit perjury by purposely giving false information on this form. I am the person represented by the signature on this form. Phone #: Signature:

TAM Referral Forms

This form may be submitted by email imagingops@utah.gov or fax 877-313-4717



Providers for Chronically Homeless

- To be authorized to complete and sign the form 42A attesting to the eligibility of an individual in the Chronically Homeless population, the agency must:
 - Have a tracking mechanism in place to be able to determine if they meet the Housing and Urban Development (HUD) definition of chronically homeless.
 - The tracking mechanism must be in place and have been tracking the homeless individuals for at least one year.
- Additionally, the agency must have first-hand knowledge of the applicant's diagnosis of a substance use disorder, serious mental illness, developmental disorder, post-traumatic stress disorder, cognitive disorder or chronic physical illness or disability.

43A 07/2020

State of Utah Department of Health





Targeted Adult Medicaid - Justice Involved

This form is to be completed by an individual who works for the correctional agency, court, or an agency working with the correctional agency or court and has knowledge of the applicant's situation. Applicant's Name: SSN (optional) OF DOB: eREP Case # (optional): Name of Agency or Court Dates Incarcerated (only applicable for clients released from jail/prison): Release Date (only applicable for clients released from jail/prison): Check all that apply 1. Did the individual comply with and substantially complete a substance use disorder treatment program while incarcerated? Yes
No 2. Is the individual currently involved with a drug or mental health court? Yes 🗆 No 🗆 3. Is the individual court-ordered to receive substance abuse or mental health treatment through a district or tribal court? Yes ■ No ■ 4. Is the individual on probation or parole and has a serious mental illness or serious substance use disorder? Yes □ No □ Form completed by: under penalty of perjury and/or fraud, certify that the information/answers I have given on this form are complete and correct to the best of my knowledge. I understand I can be penalized by law if I commit perjury by purposely giving false information on this form. I am the person represented by the signature on this form. Phone #: This form may be submitted by email imagingops@utah.gov or fax 877-313-4717



Justice Involved

- To complete and sign the form 43A you must have first-hand information of the individual's involvement with the correctional agency, court or agency working with the correctional agency, the law enforcement agency, or a mental health or drug court.
- The individual must be ordered to receive substance use disorder or mental health treatment through a district or tribal court; or is on probation or parole and has a serious substance use disorder or serious mental illness.



- The TAM form is to be completed and signed by an employee of the prison, jail, court or other <u>approved</u> private or government agency who has a knowledge of the applicant's situation.
- The form will be used to determine if the applicant meets the criteria of being 'Justice Involved' for the TAM program.

44A 04/2020



Utah Department of **Health & Human**



Department of Health Targeted Adult Medicaid - State Hospital

State of Utah

This form is to be completed by an individual knowledge of the applicant's situation.	who works for the State Hospital and has	
Applicant's Name:		
SSN (optional) Or DOB:	eREP Case # (optional):	
Release Date from State Hospital:		
 Was the individual admitted to the civil unit in connection with a criminal charge or to the forensic unit due to a criminal offense, with which the individual was charged or convicted? Yes ☐ No ☐ 		
2. Was the individual admitted due to a civil commitment? Yes \square No \square		
Form completed by:		
I, (print name) Title the information/answers I have given on this form are co can be penalized by law if I commit perjury by purposely represented by the signature on this form.	under penalty of perjury and/or fraud, certify that mplete and correct to the best of my knowledge. I understand I giving false information on this form. I am the person	
Phone #:		
Signature:	Date:	

This form may be submitted by email imagingops@utah.gov or fax 877-313-4717



Individuals Needing Treatment State Hospital

- The Form 44A is to be completed by an employee of the Utah State Hospital who has a knowledge of the applicant's situation.
- The form will be used to determine if the applicant meets the 'State Hospital' admission criteria for the TAM program.

DOH 45A 07/2020

State of Utah Department of Health

TARGETED ADULT MEDICAID General Assistance Substance Abuse and Mental Health Disorder





An individual with a working knowledge of the client's substance use or mental health disorder diagnosis must complete this form. (such as, but not limited to, a doctor, therapist, SUD treatment or mental health facility).

Clients Name:		
Date of Birth or SSN:	eREP Case # (optional):	
Name of Facility (ifapplicable	c	
1. Has the individual been diagnosed with a substance use disorder? 2. Has the individual been diagnosed with a serious mental health disorder? Yes No No Form completed by:		
I, (print name) Title under penalty of perjury and/or fraud, certify that the information/answers I have given on this form are complete and correct to the best of my knowledge. I understand I can be penalized by law if I commit perjury by purposely giving false information on this form. I am the person represented by the signature on this form. Phone #:		
Signature:	Date:	

This form may be submitted by email imagingops@utah.gov or fax 877-313-4717



Individuals Needing Treatment General Assistance

- Verify the substance use disorder or mental health disorder for the GA subgroup with a Form 1, 20, 20M or 45A.
- The Form 45A should only be requested if the disorder cannot be verified using other means in the case record.



- TAM documents can be sent in by email, fax, or mail.
 - The preferred method is to send both the application/form (together) to imagingops@utah.gov which will ensure faster routing and processing.
 - Mail: Imaging Operations, P.O. Box 143245, SLC, UT 84114-3245
 - Fax: 877-313-4717
- If an application is submitted in person, by mail, online, or fax, a worker will forward the documents to imaging, to ensure proper processing.
- If an application is submitted (online or otherwise) without a referral form, a worker may not be able to identify the applicant as TAM eligible.

Applications and Referral Forms



- A specialized group at DWS process all TAM applications
- Calls will route the same as other Medicaid programs
- Applications will follow the current processing timeframes

Specialized Workers

Contact Information

For questions regarding eligibility, TAM forms, training, or to become an approved agency and/or provider:

Brigham Andrew
Department of Health and Human Services
bandrew@utah.gov / (801) 538-9249



TAM members receive traditional benefits, including:

- Inpatient hospital
 - Including LTAC and rehab for intensive skilled care
- Outpatient hospital
 - Emergency hospital services
 - Clinic services
- Laboratory and x-ray
- Skilled nursing facilities
- Women's services including family planning (if a member becomes pregnant, they will be moved to the Pregnant Woman program)
- Physician services
- Substance use disorder and mental health services

TAM Benefits



- Medical care furnished by any licensed practitioner within the scope of their practice as defined by state law
 - Podiatry
 - Nurse midwife
 - Nurse practitioners
 - Home health
 - Medical supplies, equipment, and appliances
 - Physical and occupational therapy
 - Prescribed drugs
 - Prosthetic devices
 - Diabetes Self-Management training

TAM Benefits



- Tobacco Cessation Services
- Intermediate care facilities for members with intellectual disabilities
- Hospice
- Medical transportation both emergency and non-emergency
- Dental benefits include:
 - Limited emergency dental benefits are available only as a least costly alternative
 - Services covered are defined in the Coverage and Reimbursement Code Lookup
 - Services do not include routine, preventative, or restorative care
- All benefits will be paid fee for service

TAM Benefits



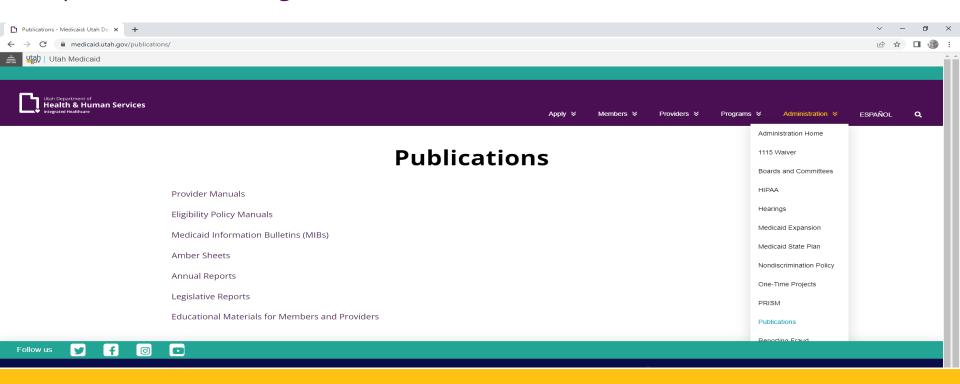
<u>https://medicaid.utah.gov/</u>> Administration & Publications



Where to Find the State Plan and Manuals



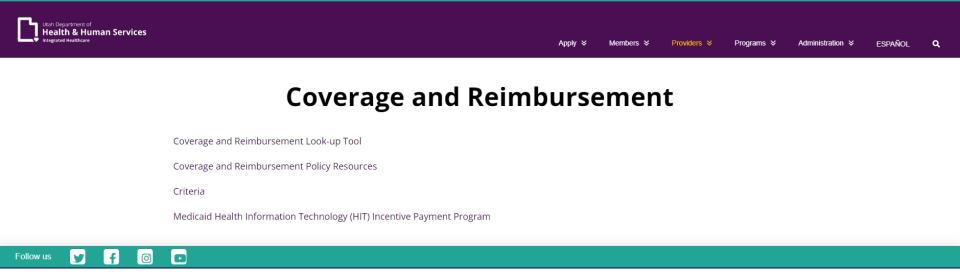
<u>https://medicaid.utah.gov/</u>> Administration & Publications



Where to Find the State Plan and Manuals



https://health.utah.gov/stplan/lookup/CoverageLookup.php



Where to Find Codes

Contact Information

Office of Healthcare Policy & Authorization Department of Health and Human Services (801) 538-6094



- The 1115 Demonstration includes an amendment allowing for payment for substance use disorder (SUD) treatment in an Institution for Mental Disease (IMD)
- Definition of an IMD: 17+ beds residential treatment, specializing in treatment of mental health disorders and SUDs

1115 SUD Amendment/Residential Treatment in an IMD



The 1115 Demonstration waives the IMD exclusions for licensed substance use disorder residential treatment programs

- IMD exclusions:
 - Substance use disorder or mental health residential treatment programs with 17+ beds
 - Medicaid members ages 22 through 64 in an IMD not eligible for Medicaid
- All Medicaid members 12 years of age or older, including TAM members, are eligible for treatment in licensed substance use disorder residential treatment programs with 17+ beds
- Member must have a substance use disorder diagnosis to qualify for treatment in a licensed substance use disorder residential treatment program with 17+ beds



Substance use disorder residential treatment covered under the 1115 Demonstration means:

- Face-to-face services
- Provided in licensed substance use disorder residential treatment program with 17 or more beds
- Services are a combination of medically necessary rehabilitative services outlined in the *Utah Medicaid Provider Manual for Rehabilitative Mental Health and Substance Use Disorder Services* and the *Utah Medicaid Provider Manual for Individuals with Serious Mental Illness*
- Services provided in accordance with an assessment and treatment plan



Reporting

- Licensed substance use disorder residential treatment programs with 17+ beds report services under procedure code H0018 – short-term residential without room and board, per diem (alcohol and/or drug services)
- This is a per diem code
- Refer to the Utah Medicaid Provider Manual for Rehabilitative Mental Health and Substance Use Disorder Services for complete information on this service and the services that comprise the per diem rate



Refer to the *Utah Medicaid Provider Manual for Rehabilitative Mental Health and Substance Use Disorder Services* for complete information on:

- Prior authorization requirements
- Limits on the number of days that may be approved
- Documentation requirements

SUD Residential Treatment Limits



Medicaid also covers licensed substance use disorder residential treatment programs with 16 or fewer beds:

- Procedure code H0018 does not apply to these programs
- These residential treatment programs use H2036
- Refer to the Utah Medicaid Provider Manual for Rehabilitative Mental Health and Substance Use Disorder Services for complete information on this service and the services that comprise this per diem rate

Contact Information

Karen Ford
Department of Health and Human Services
kford@utah.gov / (801) 538-6637



- If you are not a Medicaid enrolled provider, you must enroll with Utah Medicaid
- An application can be started by visiting the Medicaid website: medicaid.utah.gov
 - Click on the tab titled 'Health Care Providers'
 - Click on the first link titled 'Become a Medicaid Provider'
- A Utah ID will be required to start a new application
 - o To obtain a Utah ID visit <u>login.utah.gov</u>

For questions regarding the provider application process contact Provider Enrollment at 1-800-662-9651, option #3, #4

New Provider Enrollment Application Process



A provider has three ways to verify member eligibility:

- AccessNow:
 - Dial the Medicaid information line:
 801-538-6155 or 1-800-662-9651 and select option #1
 - You must have your NPI, member's ID number or SSN, and date of birth
- Eligibility Look Up Tool
 - https://medicaid.utah.gov/eligibility-lookup-tool
- Contact Customer Service during regular business hours (Mon-Fri 8:00 am- 5 pm, except Thurs 11:00 am-5:00 pm)

1-800-662-9651, option #3, #3

How to Verify Eligibility



- Providers must submit their claim via paper or electronic submission using the appropriate claim form
- UHIN provides software necessary to submit claims electronically
 - o Providers may access this feature by calling UHIN at (801) 466-7705
- If you have questions, please call Medicaid Information:
 - Salt Lake City area: 801-538-6155
 - o Toll-free: 1-800-662-9651
- Federal regulations require that a claim must be submitted to Medicaid within 365 days from the date of service

Medicaid Billing

Contact Information

Utah Medicaid Customer Service Hotline (800) 662-9651, option #3, #3 (801) 538-6155





Questions?