

Medicaid FAX Numbers

Document Control: (801) 536-0476

Paper claim submission (live claims), Medicaid Information Bulletin (MIB) & Provider Manual requests

Customer Service: (801) 536-0463

Manual review

Customer Service: (801) 237-0745

Sterilization consent

Customer Service: (801) 536-0481

Manual pricing documentation including invoices

Pharmacy: (801) 536-0464

Pharmacy claim corrections

Nursing Home/Long Term Care/Transportation: (801) 536-0474

Claim corrections

Emergency Only Program: (801) 536-0475

Medical documentation

Hospital: (801) 536-0974

Provider Preventable Conditions

Filing Deadline Issues: (801) 536-0164

Timely Filing Affidavit and documentation

Provider Enrollment: (801) 536-0471

Provider Enrollment applications, EFT, provider information updates including change of address, etc.

Provider Enrollment: (801) 323-1574

Provider Enrollment - Mental Health applications

Electronic Data Interchange: (801) 536-0498

EDI transactions and Remittance Advice (RA)

For the appropriate PA fax number, refer to the prior authorization request form.

Other Medicaid Issues: (801) 538-6805

General number when a specific work team is not known. If FAX is intended for specific individual, please put that person's name on the cover sheet. This will help ensure the fastest service possible.

Agency Conference and/or Formal Hearing: (801) 538-6478

TPL Documentation, EOBs: (801) 536-8513

(Office of Recovery Services)