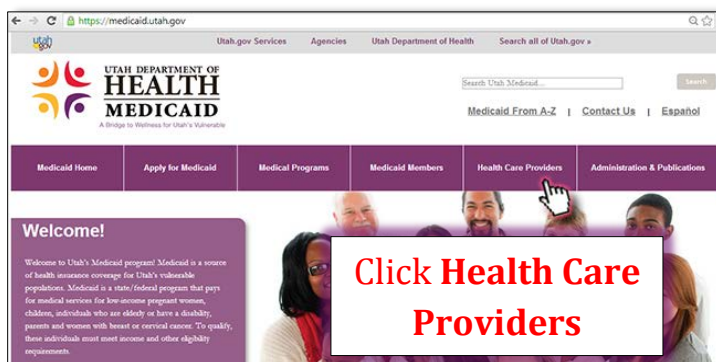


To navigate to the Eligibility Lookup Tool go to **medicaid.utah.gov** and click **Health Care Providers**.



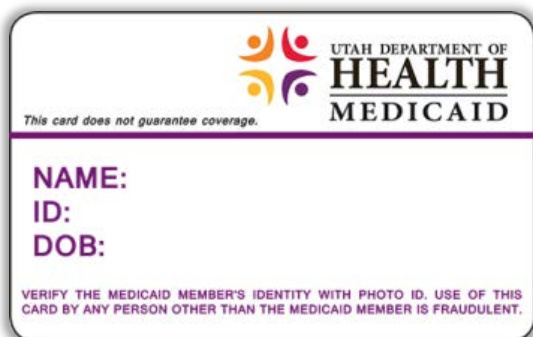
In the Health Care Providers section of the website, click **Eligibility Lookup Tool** in the Provider Quick Links area of the web page.



To proceed to the Eligibility Lookup Tool, login using your **Utah-ID and password**, or create an account if you had not previously created a Utah-ID and password.

Enter your Utah-ID and password or Click Create Account. When you are creating an account, the system will walk you through the activation process.

When the new Medicaid cards come out in July 2014, they will look like this with the member's name, Medicaid ID number, and date of birth.



In addition to your Provider ID, (NPI or API) the information off of the Medicaid card is all you need to use the Eligibility Lookup Tool!

Provider Lookup Tool

Enter:

- Provider ID
- One value in the Unique Identifiers column and two values from the Demographics column
or
- All three values from the Demographics column
and
- Date of Service
- Click Submit

Provider ID *

(NPI/Atypical Provider ID)

Unique Identifiers		Demographics	
Member ID	<input type="text"/>	First Name	<input type="text"/>
SSN	<input type="text"/>	Last Name	<input type="text"/>
		Date of Birth	<input type="text"/> (mm/dd/yyyy)
Date of Service * 04/08/2014		Eligibility inquiries are limited to 36 months from the current date	

If you need additional assistance, please contact Customer Service at 1(800)662-9651 OR (801)538-6155

Submit Clear

Results Page

Results include:

- Member Information
- Coverage Information
 - Eligibility Date Span
 - Benefit type
 - Program Type
 - Co-Pays
 - Health Plans
- Restriction
- Other Insurance
- Pharmacy Billing

Member Information			
First Name:	Wilma	DOB:	08/11/1973
Middle Initial:		Age:	40
Last Name:	Flintstone	Member ID:	1010101010
Gender:	F	Case Number:	42424242

Coverage Information			
Eligibility Date Span: 01/01/2014 - 01/31/2014			
Benefit Type:	Non-Traditional	Health Plan:	MOLINA-UT
Eligibility:	Family Medicaid - Adult	Phone:	866-463-0760
Program Type:		Dental Plan:	
Co-Pay:	Co-pay required for non-emergency use of ER,	Phone:	
Information:	Outpatient hospital and Physician services, Pharmacy & Inpatient Hospital		
Eligible Services:	This member is eligible for medical and pharmacy services.	Mental Health:	WASATCH MENTAL HEALTH
		Substance Use Disorder:	UTAH COUNTY DRUG & ALCOHOL SVCS
Restrictions	None		
Other Insurance	None		
Pharmacy Billing Info	None		
Today's Date: 04/08/2014		Date of Service: 01/01/2014	

Resources

Current resources that you have used such as, EDI Transaction ANSI X12 270/271, AccessNow and Medicaid Customer Service inquiries, are still available to access eligibility information. Listed below are these eligibility resources and location on the Utah Medicaid website.

Resource Name	Resource Location in Medicaid.utah.gov
Provider Eligibility Lookup Tool	https://medicaid.utah.gov/eligibility
Instructions on how to use ANSI X12 270/271 and AccessNow	https://medicaid.utah.gov/medicaid-online
AccessNow Phone Number	801-538-6155 or 1-800-662-9651
Medicaid Customer Service	https://medicaid.utah.gov/contact