Utah Medicaid Provider Manual Division of Medicaid and Health Financing

General Attachments Updated April 2022

Medicaid FAX Numbers

Document Control: (801) 536-0476

Warrant tracers

Customer Service: (801) 536-0463

Manual review

Customer Service: (801) 237-0745

Sterilization consent

Customer Service: (801) 323-1584

Medicare EOB

Customer Service: (801) 536-0481 Other documentation including invoices

Pharmacy: (801) 536-0464 Pharmacy claim corrections

Nursing Home (Attn: Betsy)/Long Term Care/Transportation: (801) 536-0474

Claim corrections

Emergency Only Program: (801) 536-0475

Medical documentation

Hospital: (801) 536-0974

Provider Preventable Conditions

Filing Deadline Issues: (801) 536-0164 Timely Filing Affidavit and documentation

Provider Enrollment: (801) 536-0471

Provider Enrollment applications, EFT, provider information updates including change of address, etc.

Provider Enrollment: (801) 323-1574

Provider Enrollment - Mental Health applications

Electronic Data Interchange: (801) 536-0498 EDI transactions and Remittance Advice (RA)

Agency Conference and/or Formal Hearing: (801) 538-6478

TPL Documentation, EOBs: (801) 536-8513

Office of Recovery Services (ORS)

Prior Authorization (PA) fax number, refer to the prior authorization request form.