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16-53 PRISM Release 3 Upcoming Changes

Release 3 Go-Live for the Provider Reimbursement Information System for Medicaid (PRISM) is scheduled for July 1, 2016. Release 3 will focus on the Provider Enrollment module of this system, providing the ability to complete online enrollment and changes.

The upcoming changes will impact both current providers and new Medicaid provider applicants.

As a reminder, provider training for PRISM's Release 3 will be available through the Medicaid website no later than July 1, 2016, at <https://medicaid.utah.gov/prism-provider-training>.

We will continue to share updated information through future MIB articles, the Medicaid website, and information sent by email from Medicaid staff. Updated information can be found on the Medicaid website under the Administration & Publications tab by selecting "Medicaid Information System (PRISM)" or by clicking [here](#). In addition, providers can email prism@utah.gov with PRISM questions.

June 1, 2016: Freeze Date for New Medicaid Provider Enrollment Applications

In preparation for the July 1 Release 3 Go-Live date, Medicaid will **not** accept new provider enrollment applications between June 1 and June 30, 2016. Applications received in June will be mailed back to providers, along with additional instructions on submitting the application in PRISM. On or after July 1, providers will be able to enter new enrollment applications into PRISM by going to the *Health Care Providers* link at <https://medicaid.utah.gov>, then clicking on *Become a Medicaid Provider* and then the *New Enrollment Application* link. This new enrollment application link will not be available until July 1.

Additional Medicaid Information

Salt Lake City Area: (801) 538-6155

Utah, Idaho, Wyoming, Colorado, New Mexico, Arizona, Nevada: 1-800-662-9651

Other States: (801) 538-6155

Request a Medicaid Publication

Send a Publication Request form:

By Fax: (801) 536-0476

By Mail: Division of Medicaid and Health Financing
PO Box 143106, Salt Lake City, UT 84114

Since providers will not be able to apply in the month of June, completed applications received in July 2016 may be made retroactive back to June 1, 2016, at the request of the provider.

For questions, please call Medicaid at 1-800-662-9651 or (801) 538-6155, option 3, wait for the prompt, and then option 4.

Current Medicaid Providers Will Need to Validate their Information in PRISM

As part of Release 3, we will ask existing providers to validate their information in PRISM. Their current enrollment record will be converted to PRISM in order to ease the transition between the MMIS and PRISM, view historical data, as well as eliminate the need for providers to complete a new application. Providers will receive a letter specifying the provider portal web address with instructions on how to log in to PRISM to validate and modify information. The first steps providers will need to take once they receive their letter are:

1. Access the Converted Provider URL that is in the letter. (Letters will be mailed in staggered groups starting July 2016 and continuing into 2017. Once a more detailed schedule is finalized, it will be posted to the Medicaid website and will be included in the July MIB.)
2. Use the login information from the letter to log in through the initial PRISM access screen.

Subsequent steps to complete validation of provider information will be in the letter. The window for validation in PRISM will also be included in the letter. Online training will be available to assist with navigating the steps, along with contact information in case providers encounter problems during the process.

If you need to make a modification to your current provider record, email provider enrollment at providerenroll@utah.gov or fax provider enrollment at (801) 536-0471.