

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT  
MEDICAL ASSISTANCE PROGRAM

State: \_\_\_\_\_ UTAH \_\_\_\_\_

TRANSPORTATION/ADMINISTRATIVE

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Methods of Providing Transportation

In order to ensure necessary transportation of recipients to and from providers of medical services, the following options are provided.

DMHF provides Non-Emergency Medical Transportation (NEMT) to Medicaid beneficiaries following the requirements of 42 CFR § 440.170 through a statewide, contracted transportation broker. The broker is responsible for scheduling and providing NEMT services for eligible Utah Medicaid beneficiaries. This contract covers the entire geography of the state and has no gaps in the coverage area.

All transportation requests must be fulfilled by the broker when:

- a. the beneficiary is eligible for Medicaid;
- b. the beneficiary does not have access to other means of transportation;
- c. Medicaid covers the medically necessary services;
- d. a Medicaid enrolled provider will furnish the services; and
- e. the transport request is made with enough advance notice to schedule the ride.

Utah ensures that any provider of NEMT to medically necessary services receiving payments under this State Plan (but excluding any public transit authority) meets the following minimum requirements that each:

- a. Provider and individual drivers are not excluded from participation in any federal health care program (as defined in section 1128B(f) of the Act) and are not listed on the exclusion list of the Inspector General of the Department of Health and Human Services;
- b. Individual driver has a valid driver's license;
- c. Provider has a process to:
  - (i) address any violation of a state drug law; and
  - (ii) to disclose to the state Medicaid program the driving history, including any traffic violations, of individual drivers employed by the provider.

Reimbursable administrative transportation services that a recipient or a designated representative may receive are limited to:

Non-Contracted Transportation

- a. Cost of transportation for a recipient by approved means. When traveling in a private vehicle, the transport cost is limited to a per-mile reimbursement rate established by the Department for actual miles traveled.

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Methods of Providing Transportation (Continued)

- b. A per diem not to exceed a maximum established by the Department, in Rule R414-306, to be applied toward the cost of meals and lodging when the recipient must remain away from home, outside of a medical facility, while receiving approved treatment.
- c. Cost of transportation and per diem not to exceed a maximum established by the Department, in Rule R414-306, to be applied toward the cost of meals and lodging for one parent to accompany a dependent child to receive covered services, when it is necessary for the recipient to remain away from home, outside of a medical facility, while receiving approved treatment.
- d. Transportation costs and a per diem not to exceed a maximum established by the Department, in Rule R414-306, for an attendant to accompany a recipient to receive covered services, when there is a justifiable medical need for an attendant. A parent or an individual can meet the current medical demand demonstrated by the patient. Salary is included if the attendant is not a member of the patient's family.
- d. These services are covered only for the time the attendant has responsibility for hands-on care of the recipient. Stand-by time is not covered.

Contracted Transportation

- a. Payment is based on the contracted capitated rate derived from a competitive bidding process. Contractors may request rate updates periodically as stated in the contract. The state evaluates rate update requests for efficiency, economy, and quality of care that such services are available to the general population in the geographic area.

Medicaid must prior authorize out-of-state travel. Such travel will only be permitted when the State of Utah cannot meet the recipient's medical needs within the state.

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