Utah Department of Health

Richard G. Saunders
Interim Executive Director

Division of Medicaid and Health Financing

NATE CHECKETTS
Director, Division of Medicaid and Health Financing

State of Utah

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Governor

SPENCER J. COX
Lieutenant Governor

October 1, 2020

Jonathan Ball, Director
Office of Legislative Fiscal Analyst
State Capitol Complex
House Building, Suite W310
Salt Lake City, UT 84114

Reference: Medicaid Management Information System Annual Report

Dear Mr. Ball:

Legislative intent language from the 2020 Legislative General Session directs the Utah Department of Health (UDOH) to report annually on the status of replacing its Medicaid Management Information System (MMIS). This letter and its contents constitute UDOH's report for the 12 months starting October 1, 2019 and ending September 30, 2020.

MMIS Replacement Project Status by Component

Pre-Payment Editing System

The editing software has been in production since December 20, 2010. The total avoided claim payments for the 12 months starting October 1, 2019 and ending September 30, 2020 was $ $4,324,310. The total amount avoided since the implementation of the system is $30,763,161.

Fraud and Abuse Detection System (FADS)

The requirements for a FADS tool will be incorporated with the development of the new MMIS replacement.   In the interim, UDOH is providing the necessary data extracts and clarification of the data to the Medi-Medi contractor. The vendor is utilizing the State's data to analyze Medicare-to-Medicaid claims.

Point of Sale (POS) and Drug Rebate Management System (DRMS)

The POS/DRMS contract was awarded to Goold Health Systems (GHS).   The Point of Sale System was implemented on February 19, 2012. The DRMS went into production April 16, 2012. The 2012 first quarter rebates were invoiced in May utilizing the new DRMS. A Pharmacy Provider Portal is the last functionality implemented as part of this project. The Portal allows a registered provider to submit prescriptions and prior authorization requests, verify eligibility and view preferred drug list information. During February 2013, the Centers for Medicare and Medicaid Services (CMS) completed the on-site certification review of the system. There were no initial findings at the conclusion of the on-site certification review. UDOH received the CMS certification report on April 4, 2013. UDOH recently renewed this contract; however, in FY 2020, UDOH will be issuing a request for proposals seeking a system that can meet UDOH's needs regarding liability, security, and proper payment of claims.

Data Warehouse Upgrade
> The Data Warehouse upgrade was completed in February 2011 and is in production.

Core MMIS replacement
> The following items provide a month by month log of key project activities:

October 2019
C1 Provider Enrollment System Integration Testing (SIT) was not completed by CNSI on time, impacting downstream tasks including C1 Go-Live. The resubmitted Unit Test Results Report was approved by UDOH on 10/17/2019. The C1 System Integration Test Report (SITR) Critical Deliverable was due 8/20/2019 and CNSI is planning to deliver the SITR on 11/11/2019. CNSI delivered a series of Corrective Action Plans (CAPs) to address the testing for End to End (E2E) and Regression Testing.

Due to the delay in completing SIT, the planned start date of UAT (10/28/2019) was not met. On 10/21/2019, UDOH made the decision that 4/24/2020 will be set as a 'soft' go-live date, the date CNSI will have the system ready for implementation, and that 6/29/2020 will be set as the 'hard' go-live date, the date that will be announced publicly to providers.

November 2019
The C1 Unit Test Results Report (UTRR) Critical Deliverable was approved by UDOH on 10/17/2019. The C1 System Integration Test Report (SITR) Critical Deliverable Review comments have been provided to CNSI and the SITR is scheduled for collaborative review 12/6/2019.

The revised schedule date for C1 SIT Exit is 12/13/2019 and is currently on track. Nine of eleven exit criteria defined in the Master Test Plan for C1 SIT Exit have been met and the two remaining items are required for UAT entrance. There are 28 criteria defined in the Master Test Plan that are being actively tracked to closure and must be completed to meet the entrance criteria for C1 UAT. The criteria include completing SIT as well as readiness of the UAT environment and UDOH development of UAT test cases as needed to execute UAT as well as additional criteria defined in the Plan.

The revised schedule establishes 12/16/2019 as the new start date for C1 UAT and 3/12/2020 as the planned date for UAT Exit. UDOH has begun preparations to support the 12/16 start date for UAT.

December 2019
With delivery of the C1 Unit Test Results Report (UTRR), the C1 System Integration Test Report (SITR), and completion of the exit criteria for C1 SIT, C1 SIT was formally closed on 12/13/2019.

In accordance with the revised schedule, UDOH UAT activities began on 12/16/2019. The current plan is to review the UAT environments by 1/4/2020 and make a decision to proceed with UAT. Hands-on UAT testing by UDOH staff would begin on 1/6/2020 if the decision is made to move forward.

January 2020
Operational Release R3-1.9 went live on January 16, 2020. Hands-on UAT testing by UDOH staff began on 1/6/2020. As of 1/22/2020, all UAT Entrance criteria were complete. UAT test execution is progressing slightly ahead of plan overall.

 As of 1/31/2020, 3,707 UAT test cases had been executed against a planned target of 3,499 test cases. 3,360 test cases are either passed or conditionally passed. With 8,930 total test cases created for C1 UAT, this represents 37% test cases executed and passed or conditionally passed. For the first 4 weeks of UDOH test execution, the test case pass rate was 91%.

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UDOH execution of test cases was impacted in the previous week by conflicts with performance testing in the C1 UAT environment. Due to these environment issues, UDOH was not able to make their test execution targets in Week 5. However, UDOH was ahead of plan with test execution, which allowed the schedule to remain on track and absorb the impact of this delay. CMS and UDOH are working together on a new CMS system certification process that will be outcome based this certification will be used for the C1 Release.

February 2020
UDOH is executing a plan to accelerate UAT test execution to recover some lost productivity due to environment issues and inclement weather that hindered testing progress. As of 2/29/2020, 8,320 UAT test cases had been executed against a planned target of 8,920 test cases. 7,036 test cases are either passed or conditionally passed. With 9,512 total test cases created for C1 UAT, this represents 74% of test cases executed and passed or conditionally passed. UDOH is anticipating an additional 500+ test cases to be added to UAT. The test case pass rate was down from 91% in the previous period to 80% in the current period, which continues to be a significant improvement over the approximately 50% failure rate seen in C1 SIT.

CNSI resolved the environmental conflicts that hindered UAT test execution in recent weeks and successfully completed a data refresh for the C1 UAT environment over the weekend of 2/17/2020. Although UAT is no longer projecting to be complete by the end of Week 13 as originally planned, but this should not impact the planned Go-Live date.

CNSI preparation of the production environment for C1 is continuing forward as well as the following C3 tasks:

▪ CNSI creation and UDOH review of C3 SIT Test Cases
▪ CNSI development and UDOH review of C3 Training deliverables
▪ C3 Data Conversion Review
▪ C3 Interface Development and Testing

March 2020
UAT was originally planned to be a 13-week UAT testing window, completing on 3/12/2020. UDOH is estimating that it will complete the testing on 4/1/2020. Although this is later than the planned UAT window, completion remains in advance of the Soft Go-Live and has no impact to the Hard Go-Live date.

As of 3/25/2020, all of the 9,929 planned UAT test cases had been executed. As of 3/19/2020, 8,275 test cases were either passed or conditionally passed. Test cases tied to defects that will be remediated prior to Hard Go-Live remain open pending retest. The cumulative test case pass rate experienced in C1 UAT as of 3/19/2020 was 84% and CNSI successfully increased the velocity at which defects were released.

C1 Go-Live Preparation: Active management and review of the detailed C1 Go-Live checklist continues with twice-weekly joint reviews including tracking and status capture of tasks.

C3 Core MMIS activities are well underway with C3 SIT scheduled to begin 4/10/2020. Development of SIT Test cases, which were delivered during March and now under UDOH and IV&V review. CNSI development for C3 is tracking slightly ahead of schedule.

A Change Request (CR) to add functionality to support Medicaid Expansion has been submitted to CNSI and is being evaluated per the Change Request process established for the project. The scope of this CR is anticipated to have a significant impact on the current schedule and is required for C3 Go Live. In addition to the Medicaid Expansion CR, there are additional CRs in various stages of evaluation per the Change Request Process that may also be required for C3 Go Live.

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April 2020

The C1 UAT exit criteria were determined to be met as of 4/2/2020. Although this was three weeks later than the planned UAT window, completion remained in advance of the Soft Go-Live and has no impact to the Hard Go-Live date. Defect remediation and re-testing work continues for those defects that were approved by UDOH to be repaired after Soft Go-Live and before Hard Go-Live.

C1 Go-Live activities have started. Active management and review of the detailed C1 Go-Live checklist, which encompasses over 500 tasks and milestones, continues with twice-weekly joint reviews including tracking and status capture of tasks. The 60-day checkpoint was conducted without any issues on 4/29/2020. At this time, appropriate collaboration and critical evaluation of tasks are being applied to this activity by both UDOH and CNSI and required tasks are on track. UDOH is continuing to work with CMS on Outcome Bases Certification (OBC). UDOH will be provided all supporting certification evidence to CMS by the 5/6/2020 deadline. The Operational Readiness Review, scheduled to be a one-day event on 5/27/2020, will be held virtually with CMS.

C3 Release Activities

C3 System Integration Testing (SIT): C3 activities are now in a critical phase as the project is delayed in starting SIT, which is the same critical phase where the C1 release began experiencing schedule issues. C3 SIT was scheduled to begin on 4/10/2020. This date was not met, and current Corrective Action Planning anticipates C3 SIT to begin 6/16/2020.

May 2020

Recurring joint meetings between UDOH and CNSI continue in order to support the management and review of the detailed C1 Provider Enrollment checklist in preparation for C1 Go-Live. The checklist is broken down into 120-Day, 90-day, 60-day, 30-day, 2-Week, and Daily sections and encompasses 504 discrete tasks and milestones which are being tracked on a daily basis. The trial execution of the Disaster Recovery Plan was successfully completed on 5/12/2020.

Supporting evidence for C1 certification using the pilot Outcomes Based Certification (OBC) process was provided to CMS according to plan on 5/6/2020. CMS provided comments on the documentation, and an Operational Readiness Review (ORR) was conducted with CMS virtually on 5/27/2020. UDOH and CNSI were well-prepared for the ORR event which went smoothly.

A Change Request (CR) to add functionality to support Medicaid Expansion is being evaluated per the Change Request process established for the project. The SIT delay along with the impact of Medicaid Expansion will impact the schedule for C3. Delivery of CNSI's analysis of the Medicaid Expansion CR to UDOH has experienced multiple delays.

June 2020

The PRISM C1 Provider Management Release went into production successfully on 6/29/2020. The transition to production went smoothly and no major issues were identified. Active management and review of the detailed C1 Go-Live checklist was conducted with joint reviews multiple times per week including tracking and status capture of tasks leading up to Go-Live. The final 'Go' decision was provided by UDOH on 6/28 to proceed with final production cutover activities.

CMS provided a formal response to the Operational Readiness Review to UDOH on 6/22/2020 which was quite positive. All assessed criteria were met, except one which was partially met, and none were unmet. All follow-up items were previously discussed and agreed to, most notably: Data retention to be increased to 6 years (previously 5 years) and an Independent Security Assessment, to be conducted within 3 months after Go-Live.

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The next major milestone for the C1 Release will be the CMS Certification Review, anticipated to occur approximately six months after Go-Live.

CNSI provided a proposed solution and corresponding pricing for Medicaid Expansion that remains under UDOH review. In addition to the Medicaid Expansion CR, there are 35 additional CRs being evaluated for potential inclusion in the C3 Release. CNSI developed a schedule to provide their response to these CRs. The last package of responses are planned for delivery on 8/7/2020.

July 2020
The PRISM C1 Provider Management Release went into production on 6/29/2020 and transitioned out of the stabilization period on 7/13/2020. The transition to production went smoothly and no Severity 1 issues have been identified to date.

C3 SIT was originally scheduled to begin on 4/10/2020. After a 14-week delay, SIT officially began on 7/20/2020. An iterative approach for test case creation and execution was adopted. Some entrance criteria are not yet fully met – but are targeted for completion prior to the applicable iteration or component. The value of starting SIT execution to avoid further schedule slippage outweighs the level of risk in making these allowances, thereby resulting in net lower risk to the project.

In the first 2 weeks of test execution, 437 test cases were executed, 337 passed, 14 are conditionally passed, and 60 are in a failed status. This represents an 80% pass rate. This initial pass rate is promising and the fact that metrics are available via the new automated TM4J tool from the start of SIT is a significant improvement over C1 testing phases.

CNSI provided a proposed solution and corresponding pricing for Medicaid Expansion. UDOH has requested addition clarification and the CR has been returned to CNSI. In addition to the Medicaid Expansion CR, there are 35 additional CRs being evaluated for potential inclusion in the C3 Release. CNSI has been responding to these CRs. The last package of responses are planned for delivery on 8/7/2020.

August 2020
During August, UDOH and CNSI teams continued to work together to institutionalize the C1 Production Operations and make improvements necessary to fully stabilize the C1 release in production. UDOH is evaluating the version of the Provider Credentialing Service (PCS) component that was included in the C1 Release to see if it is meeting business needs. UDOH is working with BulletProof to complete a third party security assessment that is required by CMS for system certification. The assessment is planned to be completed during August and September and a report submitted at the end of September.

C3 System Integration testing continues to take place during August. During the first 6 weeks of test execution, 782 test cases have been executed with 158 failed with an 80% pass rate in Iteration #01. Iteration #2 began on 8/31/2020 and has 159 test cases executed with 42 failed and a 74% pass rate. These pass rates are overall positive. However, the number of test cases executed continues to track below target. Mitigation steps by CNSI to add staff to the testing effort have been taken but significant increase in velocity of execution is needed to stay on schedule.

CNSI is preparing its final, optimized response for Medicaid Expansion and the additional CRs, and plans to deliver this response to UDOH in mid-September. Once agreement on Medicaid Expansion and the additional CRs is finalized, a re-planning effort for the project schedule will be needed.

September 2020
PRISM C1 continues to operate without any major issues. UDOH and CNSI continue to work together to optimize the system and are planning the content for the future operational releases. The third party security assessment has completed their review and UDOH is expecting the report by the end of September.

C3 System Integration testing continued in September. In the first 9 weeks of test execution, 948 test cases have been executed with 195 failed with an 80% pass rate in Iteration #01. Iteration #2 began on 8/31/2020 and has 536 test cases executed with 99 failed and an 82% pass rate. These pass rates are overall positive. However, as reported previously, the number of test cases executed continues to track below target. 1,484 test cases have been executed to date, approximately 67% of the planned number.

Mitigation steps by CNSI to add staff to the testing effort have been made. The additional staff are starting to increase the velocity of test cases that are being tested. UDOH and CNSI will continue to work on corrective action plans to increase the velocity of execution which is needed to make up lost ground and get back on schedule.

CNSI is continuing to prepare its final optimized response for Medicaid Expansion and the additional CRs, and plans to deliver this response to UDOH by the end of September. Once agreement on Medicaid Expansion and the additional CRs is finalized, a re-planning effort for the project schedule will be needed.

Appropriations, Project Cost and Expenditures

Most of the project's expenditures can be matched at a 90/10 federal-to-state matching rate. However, computer hardware and software expenditures are matched at a 75/25 federal-to-state matching rate.

The Utah State Legislature appropriated $3 million in general fund to the MMIS project in the 2010 General Session (FY 2011) and another $3 million in general fund in the 2011 General Session (FY 2012). No new appropriations were made to the project in the 2012 General Session or the 2013 General Session.

UDOH presented the project status and funding needs to the Executive Appropriations Committee on June 18, 2013. To help UDOH meet project cash flow demands, the 2013 Legislature collapsed the MMIS Line Item into the Medicaid Mandatory Services Line Item starting in FY 2014.

During the 2014 General Session, the Legislature appropriated $2 million in one-time general fund and an additional $1.5 million in contingent general fund for FY 2015. The contingency was met during FY 2014 closeout. So UDOH received the full $3.5 million anticipated in FY 2015. UDOH did lapse approximately $1 million in general fund at the conclusion of FY 2014 because it did not receive carry forward authority during the 2014 Legislative General Session.

During the 2015 General Session, the Legislature appropriated just over $5 million in one-time general fund. In the 2015 General Session, the Legislature also approved non-lapsing authority for the MMIS replacement project of all unexpended appropriated balances and additional amounts of unexpended Medicaid program appropriations. At the closeout of FY 2015, UDOH was able to direct $1.7 million of the unexpended claims appropriations to the MMIS replacement project.

During the 2016 General Session, the Legislature approved intent language that allowed UDOH to carry-forward up to $8,800,000 for the replacement project from UDOH's Medicaid Mandatory Services line item, which represented the FY16 beginning funding balance plus an additional $300,000. Intent language was also approved for UDOH's Medicaid Optional Services line item to carry-forward up to $300,000 to be used for replacement project, if there were insufficient funds available from the mandatory line. During its FY 2016 closeout, UDOH was able to carry-forward the full $8,800,000 from UDOH's Medicaid Mandatory Services line item. Since the full amount was carried forward from the mandatory line, UDOH did not carry forward any funds from the optional line for the replacement project.

During FY 2017, FY 2018, and FY 2019 closeout, UDOH carried forward the maximum amount allowed under legislative non-lapsing authority. In FY 2019, this non-lapsing authority included an additional $3,000,000 authorized by the Legislature. Based on current estimates, UDOH estimates that these funds will be sufficient to fund design and development through the implementation of C3. UDOH will work with the Governor's Office of Management and Budget and the Office of the Legislative Fiscal Analyst to determine

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appropriate non-lapsing authorities to ensure sufficient funds for the project in future years.

The FY 2019 contract amendment delineates CNSI's costs post implementation. UDOH is still reviewing how current DTS charges will change post implementation. However, UDOH is currently estimating a net increase to operate the PRISM system over current operation costs.

During the 2020 Third Special Session, the Legislature removed $5,500,000 of the MMIS project balance anticipated to non-lapse at the end of FY 2020, and appropriated these funds in FY 2021. UDOH is currently working with CNSI to determine the full impact of Medicaid Expansion to the PRISM solution and the additional appropriations needed.

Pre October 2019 Accomplishments of the MMIS Project

- State Self-Assessment completed
- Assessment of state capabilities completed
- Gap analysis completed
- Cost/Benefit analysis completed
- Request for Information (RFI) completed
- Requirement analysis and documentation drafted
- FADS I-APD submitted to CMS and approved
- FADS Request for Proposal (RFP) submitted to CMS Regional Office and approved
- FADS canceled – 5-year functionality provided free of charge by CMS Medi-Medi project
- Pre-Pay RFP posted and contract awarded
- Pre-Pay project implemented
- Point of Sale (POS) I-APD approved
- Point of Sale responses evaluated and contract awarded to Goold Health Systems (GHS)
- Data Warehouse contract awarded without protest
- Data Warehouse upgrade completed
- DDI contract awarded without protest in August 2012
- IV&V contract awarded without protest in October 2012
- Cognosante contract approved by CMS and completed during December 2012
- CNSI contract approved by CMS and completed on March 6, 2013
- Scheduled requirement validation sessions completed on June 28, 2013
- CNSI reached an agreement with IBM to provide organizational change management services
- The first hardware was received and installed in the State Data Center
- CMS gave the State a positive review of the project status and management processes during the December 2013 onsite visit
- Release 1, which contains the new Medicaid Website and Eligibility Lookup Tool successfully went live March 30, 2014 as scheduled
- Successful UAT and implementation of Release 1.2 and 1.3 during May and June 2014
- Implementation of the new Medicaid Card was successful during June 2014
- Successful UAT and implementation of Release 1.4 and 1.5 during July and August 2014
- Release 2 was successfully implemented and released ahead of schedule on August 1, 2014
- The annual update of the Implementation Advance Planning Document (IAPD-U) was submitted to CMS and approved
- Successful UAT and implementation of Release 1.6 and 2.1 on September 14, 2014
- Successful UAT and implementation of Release 1.7 and 2.2 on October 14, 2014
- Successful UAT and implementation of Release 1.8 and 2.3 on November 20, 2014
- Successful UAT and implementation of Release 1.9 and 2.4 on December 14, 2014
- Design for Release 3 was completed in January 2015.
- The first development demonstrations for Release 3 occurred January 13, 2015

- Release 1.10 and 2.5 were implemented in February 2015
- The Release 3 design documentation was approved February 2015
- Release 1.11 and 2.6 were implemented in March 2015
- The annual update of the IAPD-U was submitted to CMS
- Unit testing for Release 3 was completed in April 2015
- System integration testing for Release 3 started in May 2015
- The annual update of the IAPD-U was approved by CMS
- The Release 4 schedule was re-baselined in July 2015
- System integration testing for Release 3 was completed in August 2015
- The Release 3 user acceptance testing environment was brought online.
- User acceptance testing training was held for Release 3 in September 2015
- User acceptance testing for Release 3 started in September 2015
- Approximately 200 Medicaid providers are signed up to test Release 3
- The first pass of user acceptance testing for Release 3 was completed in December 2015
- A new go-live for Release 3 has been set for July 1, 2016
- User acceptance regression testing for Release 3 started in January 2016
- The PRISM status was presented to the Utah Indian Health Advisory Board in January 2016
- Release 3 system testing for external providers began in February 2016
- User acceptance regression testing for Release 3 completed in March 2016.
- Release 3 system testing for external providers completed in March 2016
- The April 2016 Medicaid Information Bulletin included information about the July 1, 2016 go-live date
- The review of Release 4 use cases was completed in May 2016
- An Interim Medicaid Information Bulletin was sent to providers to announce the June 1 freeze date for new provider enrollment applications in May 2016
- Configuration and testing of the Release 3 production environment was completed in June 2016
- The training materials were finalized and the training sessions conducted for Release 3 in June 2016
- Provider and staff training resources were published to the website in June 2016
- PRISM slides were finalized for the 2016 Annual State-wide Provider Training
- Release 3 was successfully implemented on July 1, 2016
- Minor Release R3.1.0.1 was successfully implemented on August 12, 2016
- Minor Release R3.1.0.2 was successfully implemented on September 16, 2016
- The 2016 Annual State-wide Provider Training was completed in September 2016
- Minor Release R3.1.0.3 was successfully implemented on October 28, 2016
- Minor Release R3.1.0.4 was successfully implemented on December 9, 2016
- Representatives from UDOH and DTS completed an onsite visit to Michigan to discuss the CNSI Cloud solution and see their data center during January 2017
- Major release R3-1.1 was successfully implemented on March 3, 2017
- The decision was made to move PRISM to the Cloud in April 2017
- Release R3-1.1.1 went live on April 4, 2017
- CNSI was notified of the State's decision to move to the Cloud in May 2017
- Cloud solutioning sessions started on May 15, 2017.
- The Cloud decision and costs were presented to the Executive Appropriations Committee on May 16, 2017
- The Cloud decision and costs were presented to the Health and Human Services Interim Committee on May 17, 2017
- CNSI was notified of the State's decision to host the Cloud in Michigan on June 28, 2017
- User Acceptance Testing for Release R3-1.2 was completed and the release went live on August 4, 2017
- The State negotiated and approved the CNSI Cloud pricing during August 2017
- An executive summary of the project and a request to amend the existing CNSI contract was submitted to State Purchasing
- The annual update of the Implementation Advance Planning Document was submitted to and approved by the Centers for Medicare and Medicaid Services

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- State Purchasing approved moving forward with a contract amendment instead of a new CNSI contract on September 11, 2017
- CMS agreed to allow the State to amend the current IAPD instead of creating a new IAPD for the Cloud.
- Release R3-1.2.1 was completed and the release went live on November 5, 2017
- Release R3-1.2.2 was completed and the release went live on December 21, 2017
- User acceptance testing for release R1-1.14 started February 2, 2018 and was completed February 14, 2018
- Release R1-1.14 went live on February 22, 2018
- User acceptance testing for release R1-1.15 started March 14, 2018 and was completed March 16, 2018
- User acceptance testing for release R3-1.13 started March 19, 2018 and in anticipated to end on April 5, 2018
- A 120 day contract extension was executed to complete the negotiation of the CNSI contract amendment on March 26, 2018
- User acceptance testing for release R3-1.13 completed on April 5, 2018
- Release R3-1.13 went live on April 6, 2018
- User acceptance testing for release R3-1.4 started July 9, 2018 and was completed on August 8, 2018
- The final draft contract was submitted to CMS on July 31, 2018
- Release R3-1.4 went live on August 9, 2018
- On August 31, 2018 the revised project schedule was completed and approved
- The IADP-U was finalized and submitted to CMS on September 6, 2018
- CMS submitted a request for additional information for the IAPD-U and the contract amendment on September 20, 2018
- CMS approved the CNSI Contract Amendment and IAPD-U on 10/24/2018
- The CNSI Contract Amendment was approved and effective 11/13/2018
- CNSI submitted the Project Management Plan package early on 12/12/2018 for an on-time approval of 12/14/2018
- With approval of the Master IT Security Plan (MITSP) in January 2018, all 17 Project Planning deliverables for the Planning and Initiation Phase of the project have been approved by UDOH and approved
- Operational Release R3-1.5 went live on January 3, 2019 and Operational Release R1-1.17 went live on January 11, 2019
- Operational Release R3-1.6 went live on March 28, 2019
- During the reporting period, C1 System Integration Testing (SIT), was initiated on June 3, 2019
- Operational Release R1-1.18 went live on June 20, 2019 and Operational Release R3-1.7 went live on June 27, 2019
- The annual CMS Initial Advanced Planning Document Update (IAPD-U) was completed and submitted to CMS on July 31, 2019
- The annual CMS Initial Advanced Planning Document Update (IAPD-U) was approved by CMS on September 4, 2019
- Operational Release R3-1.8 went live on September 26, 2019

Please let me know if you have any questions related to this report. You can reach me at (801) 538-6689.

Sincerely,

Emma Chacon for Nate Checketts

Nate Checketts
Director, Division of Medicaid and Health Financing
Utah Department of Health

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