

## Medicaid Ordering and Referring Provider Updates

Under the 21<sup>st</sup> Century Cures Act, State Medicaid Agencies must require all Ordering, Referring, and Prescribing (ORP) providers to enroll with the state Medicaid agency as a Medicaid provider. In addition, certain Medicaid providers, such as Home Health, DME and others, are required to include an ordering/referring provider on their claim to Medicaid. If the ORP is not included and/or is not enrolled with Medicaid, States are required to deny the billing provider's claim.

The previous Utah Medicaid Management Information System (MMIS) was not able to enforce this requirement. However, states are required to build this requirement in new Medicaid claims systems. With the recent implementation of the Provider Reimbursement Information System for Medicaid (PRISM) system, these requirements are being actively enforced resulting in claim denials. Utah Accountable Care Organizations are also required to comply with these federal regulations.

Working with our federal partners, we identified that we can use temporary authority granted to the State of Utah under the public health emergency to waive this requirement for a period of time.

Beginning Friday, April 14, 2023, we will disable the ORP edits until September 1, 2023. If you have any claims that have been denied for this reason by Utah Medicaid, we will automatically reprocess them. Utah Medicaid Accountable Care Organizations (ACO) will be taking similar actions to disable these edits and reprocess claims. If you have any claims that were denied for this reason by one of our ACOs, please work directly with the appropriate ACO if you have any questions.

During this period, we will be actively reaching out to providers who fall in this group to assist them with their enrollment in Utah Medicaid. We encourage everyone to share this information to avoid any disruption in services to members or payment to providers when the waiver of this requirement is lifted on September 1, 2023.

Thank you for your patience as we bring up our new PRISM system.