# DRAFT Utah HCBS Setting Transition Plan

#### Section 1. Public Notice and Comment Process

Action Item	Description	Proposed Start Date	Proposed End Date	Sources	Stakeholders	Progress/ Status
Make at least two statements of public notice that include a description of	State will post public notice in Deseret News and Salt Lake Tribune.	10/9/2014	10/9/2014	HCBS Meeting Public Notice.pdf	HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	Complete
procedures on providing public comment and feedback	State will distribute notice through multiple forums including: email, listserv, online, and hard copies.	10/9/2014 10/22/2014	10/9/2014 10/22/2014	Utah Home and Community Based S	HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	Complete
Disseminate Draft Transition Plan	<ul> <li>State will widely disseminate draft Transition Plan through the following channels:</li> <li>DOH Website <u>http://health.utah.gov/ltc/hcbstransition</u></li> <li>DOH and DHS Listservs</li> <li>Distribute electronic copies and links to known advocacy and stakeholder organizations and request distribution to constituencies</li> <li>Provide info on accessing plan at regularly scheduled stakeholder meetings</li> <li>Make hard copies of plan available upon request through the Medicaid agency, through case management agencies and local DHS offices.</li> </ul>	<u>V1</u> 10/22/2014 <u>V2</u> <u>2/2/2015</u>	<u>V1</u> 12/1/2014 <u>V2</u> <u>3/5/2015</u>	Draft Transition Plan	HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	
For each iteration of the <u>ACBS Setting Transition</u> Plan, make at least two <u>itatements of public</u> <u>notice that include a</u> description of on	State will post public notice in Deseret News and Salt Lake Tribune. Upon request from CMS, the state will provide records of notices similar to the notices imbedded from the initial public notice 10/2014.	<u>With Each</u> <u>Iteration</u>			HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	Ongoing
providing public comment and feedback	State will distribute notice through multiple forums including: email, listserv, online, and hard copies. In addition, the State will request that stakeholders who receive notice disseminate it throughout constituent communities through their individualized communication channels.				HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	Ongoing
Hold Transition Plan Meetings	State will hold a public meeting to discuss draft Transition Plan. State will publish notice on the Utah Public Notice Website: http://www.utah.gov/pmn/sitemap/notice/237217.html	10/29/2014	10/29/2014	Draft Transition Plan	HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	Complete
	State will discuss draft Transition Plan at multiple stakeholder meetings to include but not limited to:	10/22/2014	12/1/2014	Draft Transition Plan	See Description Section	Complete

Version Two - Updated January 2015

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	Utah Indian Health Advisory Board, Medical Care Advisory Committee, Utah Developmental						
	Disabilities Council, Disability Advisory Council, Utah Assisted Living Facility Association,						
	Utah Health Care Association, Utah Association of Community Services Providers.						_
Accept Public Comment	State will accept public comment via:	10/22/2014	12/1/2014	Public Comments			
for Initial Draft	Website: http://health.utah.gov/ltc/hcbstransition OR				Providers, DMHF, DSPD,		
	Mail: Utah Department of Health				and DAAS		
	Division of Medicaid and Health Financing						
	Attn: HCBS TRANSITION PLANNING COMMENTS						
	PO Box 143112						
	Salt Lake City, UT 84114-3112 OR						
	Fax: 801-323-1588						
For each iteration of the	For a minimum 30-day comment period	With Each		Public Comments	HCBS Clients, Advocates,		
HCBS Setting Transition	State will accept public comment via:	Iteration			Providers, DMHF, DSPD,		
Plan, Accept Public	Website: http://health.utah.gov/ltc/hcbstransition OR				and DAAS		
Comment	Mail: Utah Department of Health						
	Division of Medicaid and Health Financing						
	Attn: HCBS TRANSITION PLANNING COMMENTS						
	PO Box 143112						
	Salt Lake City, UT 84114-3112 OR						
	Fax: 801-323-1588						
State will share	To solicit additional stakeholder feedback, the State will share assessment and remediation						Formatted: Font: Not Bold
assessment and	tools with stakeholders as they are developed. Assessment and remediation tools will						
remediation tools with	include those to evaluate both residential and non-residential settings. The State will						Formatted: Font: Not Bold
stakeholders	provide the ability for stakeholders to provide feedback through the same mechanisms						
	established for general Transition Plan feedback.						
Action Item	Description	Proposed	Proposed End	Sources	Stakeholders	Progress/	
		Start Date	Date			Status	
Retain and Summarize	State will:	12/1/2014	2/1/2015	Public Comments	HCBS Clients, Advocates,		
Public Comment	Compile all public comments received during the public comment period		3/13/2015		Providers, DMHF, DSPD,		
	Carefully consider public comments and modify the Transition Plan as it deems				and DAAS		
	appropriate						
	<ul> <li>Provide to CMS, a summary of the public comments received and an explanation of</li> </ul>						
	whether comments resulted in modifications to the Transition Plan, including the						
	rationale for the decision.						
Publish Transition Plan	State will publish all iterations of the Transition Plan and will include the rationale as	10/22/2014	3/17/2019	Public	HCBS Clients, Advocates,		
Iterations	changes are made.	10, 22, 2014		Comments, CMS	Providers, DMHF, DSPD,		
				Approval	and DAAS		
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State will Provide CMS and Stakeholders with Quarterly Updates until Section 1. of the Transition Plan is Completed

### Section 2. Assessment Process

Action Item	Description	Proposed Start Date	Proposed End Date	Sources	Stakeholders	Estimated Hours Involved	Progress/ Status
Establish Transition Plan Workgroup	In addition to the general public input process, a Transition Plan Workgroup will be created and will be comprised of HCBS	1/1/2015 First	When Transition Plan	N/A	HCBS Clients, Advocates,	N/A	
Workgroup	stakeholders. The workgroup will meet periodically to review	meeting	is Fully		Providers, DMHF,		
	draft documents, including evaluation tools, interim reports and	scheduled	Implemented		DSPD, and DAAS		
	progress throughout the life-cycle of the transition planning and	on					
	implementation process. <u>The group will also work to</u>	2/25/15					
	disseminate information to a broader group of stakeholders and						
	to assist constituencies to participate in public comment						
	opportunities.						
State will conduct a review of	State will identify the universe of current providers and their	11/1/2014	<del>12/31/2014</del>	Review Enrolled HCBS	HCBS Clients,	40	<u>See</u>
Identify HCBS Waiver Sites of	corresponding sites of service for each of its seven HCBS waivers.		<u>2/2/2015</u>	Medicaid	Advocates,		Attached:
Services and will make				Providers/Provider Types	Providers, DMHF,		<u>Preliminary</u>
preliminary categorization. State	In this stage of the review, the State will only identify services as			(MMIS)	DSPD, and DAAS		<u>HCBS</u>
will report the results of the	"presumed to be fully compliant" when the services are not						<u>Transition</u>
review as an attachment to the	related to settings and that are direct services to the waiver						<u>Planning</u>
State's Transition Plan.	participant. For example, in the Medicaid Autism Waiver,						<u>Compliance</u>
	Applied Behavioral Analysis is a service that is provided directly						<u>Report</u>
	to the child. The service is provided in the child's home or other						
	naturally occurring setting in the community. Accordingly, this						
	service is presumed to be fully compliant with the HCBS						
	regulations.						
Disseminate Provider	State will send <u>an</u> informational letter to providers that describes	2/1/2015	<mark>2<u>3</u>/1/2015</mark>	Informational Letter	HCBS Clients,	40	
Informational Letters	appropriate HCBS setting requirements, transition plan				Advocates,		
	assessment steps that will include State review and provider self-				Providers, DMHF,		
	assessment. Letter will describe provider's ability to remediate				DSPD, and DAAS		
	issues to come into compliance within deadlines and that						
	technical assistance will be available throughout the process.						

Action Item	Description	Proposed Start Date	Proposed End Date	Sources	Stakeholders	Estimated Hours Involved	Progress/ Status
Complete Preliminary Categorization of Sites as Fully Compliant, Not Yet Compliant or Not Compliant	Using tools from the CMS HCBS Settings Review Toolkit, the State will conduct a preliminary screening to categorize which settings are likely to be Fully Compliant, Not Yet Compliant or Not Compliant with HCBS characteristics.	<b><u>+2</u>/<u>+9</u>/2015</b>	3/31/2015	Review Enrolled HCBS Medicaid Providers/Provider Types (MMIS)	HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	80	
Employ multiple processes to evaluate sites that are potentially Not Yet Compliant or Not Compliant with HCBS characteristics (This process will include	State will create a Provider Self-Assessment Tool. <u>The tool will</u> include questions to identify any sites that may be presumed to have institutional like qualities. and require pProviders preliminarily categorized as Not Yet Compliant or Not Compliant will be required to complete and submit <u>the</u> results of the Provider Self-Assessment to the State.	5/1/2015	7/31/2015	Provider Self-Assessment Tool	HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	80	
determining sites that are presumed to have institutional like qualities). These sites will be identified as requiring	State will modify evaluation tools used in contract, certification or licensing reviews of providers categorized as Not Yet Compliant or Not Compliant.	5/1/2015	7/31/2015	Modified State Evaluation Tools	HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	80	
heightened scrutiny.	State will begin utilizing modified evaluation tools in scheduled contract, certification or licensing reviews of providers categorized as Not Yet Compliant or Not Compliant. Tools will be modified to review compliance of enrolled providers on an ongoing basis thereafter.	8/1/2015	7/31/2016, then ongoing thereafter	Results of State Modified Evaluation Tools	Providers, DMHF, DSPD, and DAAS	600	
Complete Final Categorization of Sites as Fully Compliant, Not Yet Compliant or Not Compliant	State will identify providers with sites of service that are Fully Compliant, Not Yet Compliant <u>(including those requiring</u> <u>heightened scrutiny)</u> or Not Compliant.	8/1/2016	9/30/2016	Results of Provider Self- Assessment and State Modified Evaluation Tools	DMHF, DSPD, and DAAS	80	
Notify Individual Providers or Assessment Findings	State will present each provider with assessment of their organizational HCBS setting as determined through State review and/or Provider Self-Assessment tate will Provide CMS and Stakeholders with Quarterly	10/1/2016	12/31/2016	Results of Provider Self- Assessment and State Modified Evaluation Tools	DMHF, DSPD, and DAAS		

## Section 3. Remediation Strategies

Action Item	Description	Proposed Start Date	Proposed End Date	Sources	Stakeholders	Estimated Hours Involved	Progress/ Status
Employ New Provider Enrollment Education and Screening for HCBS Setting Compliance	State will modify HCBS Waiver provider enrollment documents to provide education and confirm compliance with HCBS setting requirements prior to enrolling new Medicaid providers. Providers will be required to certify that they have received information about and understand the HCBS setting requirements.	<b><u>+3</u>/1/2015</b>	Ongoing	New Provider Enrollment and Education Forms	HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	80 to update documents, then ongoing part of business process.	
Update HCBS Provider Manuals	State will revise HCBS provider manuals to incorporate HCBS setting requirements.	<u>+7</u> /1/2015	6/30/2015	42 CFR 441.301	HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	160	
Collaborate to Develop Provider Remediation Plan	<ul> <li>Based on individual provider assessment findings, the State, and providers and stakeholders will collaborate to:</li> <li>Determine the remediation plan for the individual provider, including timelines for completion. The State will allow reasonable timeframes for significant infrastructure changes, but will require submission of routinely scheduled status reports to demonstrate ongoing progress toward remediation. All plans must be fully implemented by 3/17/2019.</li> <li>For individual waiver clients, assure that any modification of conditions under 42 CFR §441.301(c)(4)(vi)(A) through (D) are supported by a specific assessed need and justified in the individual client's person-centered service plan</li> <li>Determine final disposition of sites identified as requiring heightened scrutiny.</li> </ul>	1/1/2016	12/31/2018		Providers, DMHF, DSPD, and DAAS	2000	
Develop Compliance Tools	<ul> <li>State will:</li> <li>Develop tool to assess level of compliance with HCBS setting requirements at each of the provider's settings</li> <li>Develop tool to ensure that person-centered planning requirements are met when there is any modification of conditions under 42 CFR §441.301(c)(4)(vi)(A) through (D).</li> </ul>	9/1/2015	12/31/2015		HCBS Clients, Advocates, Providers, DMHF, DSPD, and DAAS	120	
Track Provider Status	State will create a system to track provider progress toward, and completion of, individual remediation plans. System will have	10/1/2016	3/17/2019		DMHF, DSPD, and DAAS	200	

	the ability to show compliance by waiver and for all HCBS waiver programs.							
Action Item	Description	Proposed Start Date	Proposed End Date	Sources	Stakeholders	Estimated Hours Involved	Progress/ Status	
Conduct Onsite Compliance Reviews	After the provider has completed its individual provider remediation plan, State will conduct onsite reviews using newly developed compliance tools to confirm full implementation of the remediation plan.	1/1/2016	1/31/2019		DMHF, DSPD, and DAAS	2000		
Provider Sanctions and Disenrollments	State will disenroll and/or sanction providers that have failed to implement the individual provider remediation plan <u>or those</u> <u>determined through the heightened scrutiny process to have</u> <u>institutional like qualities that cannot be remediated</u> .	2/1/2019	3/17/2019		DMHF, DSPD, and DAAS	100		
State will Provide CMS and Stakeholders with Quarterly Updates until Section 3. of the Transition Plan is Completed								

#### Acronyms

CFR – Code of Federal Regulations

CMS – Centers for Medicare and Medicaid Services

DAAS – Division of Aging and Adult Services

DHS – Department of Human Services

DMHF – Division of Medicaid and Health Financing

DOH – Department of Health

DSPD – Division of Services for People with Disabilities

HCBS – Home and Community Based Services

MMIS – Medicaid Management Information System