



**MANAGED CARE ORGANIZATION  
PROVIDER ACCESS AGREEMENT**

| <b>Section 1- User Information</b>  |  |  |
|---|--|--|
| Name  | Email address  | <a href="#">Utahid</a> (not email)   |
| Employer  | Office   | Job Title  |
| Street Address  | City/State/Zip   | Work phone   |
| Supervisor Name   | Supervisor email   | Supervisor phone   |
| <b>Section 2- Application Access Information</b>  |  |  |
| Request Date  | Effective Date   | Expiration Date (If temp access)   |
| <b>C3 Profiles</b><br><br>Provider Domain Name:<br><input type="text"/>   | <b>PROVIDER</b><br><br><input type="checkbox"/> EXT Claims Inquiry-Provider<br><input type="checkbox"/> EXT CM MCO Provider Access<br><i>eligibility inquiry, view 834, HRA</i><br><input type="checkbox"/> EXT EDI Analyst<br><i>view HIPAA response/ack, upload HIPAA files, view TPN information</i><br><input type="checkbox"/> EXT MCO Restriction Team Access<br><i>eligibility inquiry, view 834, communication messaging</i> | <b>ADMIN</b><br><br><input type="checkbox"/> EXT MCO Provider User Administrator (requires additional approval in Section 4 below) |
| Justification for access  |  |  |
| <b>Section 3- Security Agreement Approvals</b>  |  |  |
| <p><u>Supervisor Approval</u>- <i>I attest the requested access is appropriate and necessary for this individual to perform assigned job duties. I understand training on system use is the supervisor's responsibility. I agree to promptly report any changes in this employee's job duties which impact system use to our PRISM account administrator.</i></p> |  |  |
| Supervisor Signature:   |  | Date:  |
| <p><u>User Acknowledgement</u>-<br/><i>I agree to comply with the PRISM Access Agreement (located at <a href="https://medicaid.utah.gov/become-medicaid-provider">https://medicaid.utah.gov/become-medicaid-provider</a>) and agree the requested access is appropriate for my use.</i></p>   |  |  |
| User Signature:   |  | Date:  |
| <b>Section 4- Account Administrator Agreement/Approval</b>  |  |  |
| <p><u>User Acknowledgement</u> _____ ( ) <i>I acknowledge the Provider Account Administrator profile is considered privileged access for the purpose of user management and includes other security duties such as, but not limited to, maintaining appropriate access documentation and performing activity reviews.</i></p>                                     |  |  |
| <p><u>Management Approval</u> _____ ( ) <i>I authorize this individual to serve as the PRISM account administrator for my organization.</i></p>   |  |  |

Questions to managedcaredata@utah.gov